

# Operation Manual

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Software

FanTestic  
(ASTM)



**FanTestic**  
**Retrotec's Building Air Leakage Test software**

- ✓ Fully compliant with ASTM, the USACE Protocol, CGSB, ATTMA and EN13829 variants
- ✓ Manual data entry or fully automatic data capture
- ✓ Generate reports in MS Word from captured readings or output directly to MS Excel
- ✓ ASTM has cost of air leakage analysis, ventilation and natural air-change calculations
- ✓ Automatic updating over the Internet (requires an internet connection)

**Computer requirements:**

- ✓ Computer running MS Windows (XP or later)
- ✓ For report generation - Microsoft Word (2007 or later)
- ✓ For Data Export – Microsoft Excel (2007 or later)

**Automatic data collection requires:**

- ✓ A Retrotec gauge and door fan (or other manufacturer fan with Retrotec fan speed control adapter)
- ✓ Using DM-2 gauge requires USB2.0 port and installation of DM2 Driver software
- ✓ Using DM32 gauge requires Ethernet port (or USB2.0 port with DM32 Driver software)

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## 1 Getting Started



FanTestic is software designed to capture data and calculate results required for the analysis of building energy leakage based on one of a number of published Test Standards.

You can carry out the building leakage tests using a gauge, fan and door panel and capture the readings on paper to later enter into FanTestic so the software can calculate compliance for you and generate a report in MS Word or put your test readings into MS Excel. This is called a Manual Test in this document.

Alternatively, you can use FanTestic to automatically control your gauge and fan to carry out the test by stepping through the required induced pressure target points and capturing data according to the Test Standard, again with the ability to generate a report or Excel data. This is called an Automatic Test in this document.

A Semi-Automatic mode is also included if you need more control of your test at each induced pressure target point.

Be sure you are familiar with carrying out a building air leakage test before attempting to use the software – for reference you can look at the following Retrotec guides:

[Door Fan Operation Manual](#)

[Air Leakage Testing Procedures Manual](#)

[Multiple Fan Testing for Large Buildings Manual](#)

## 1.1 Video training

The following videos explain the steps to be taken:

- [Webinar for FanTestic Operation including demo of Virtual Gauge software for DM32](#)

The following videos are for older versions of the software but you may find them valuable in general, since many of the steps required to use the software have remained the same.

- [How to enter data from a Manual Test \(ASTM\)](#)
- [How to use FanTestic to capture data automatically \(ASTM\)](#)
- [Graphing and Saving Test Data](#)

For more Retrotec videos and webinars on other topics, visit

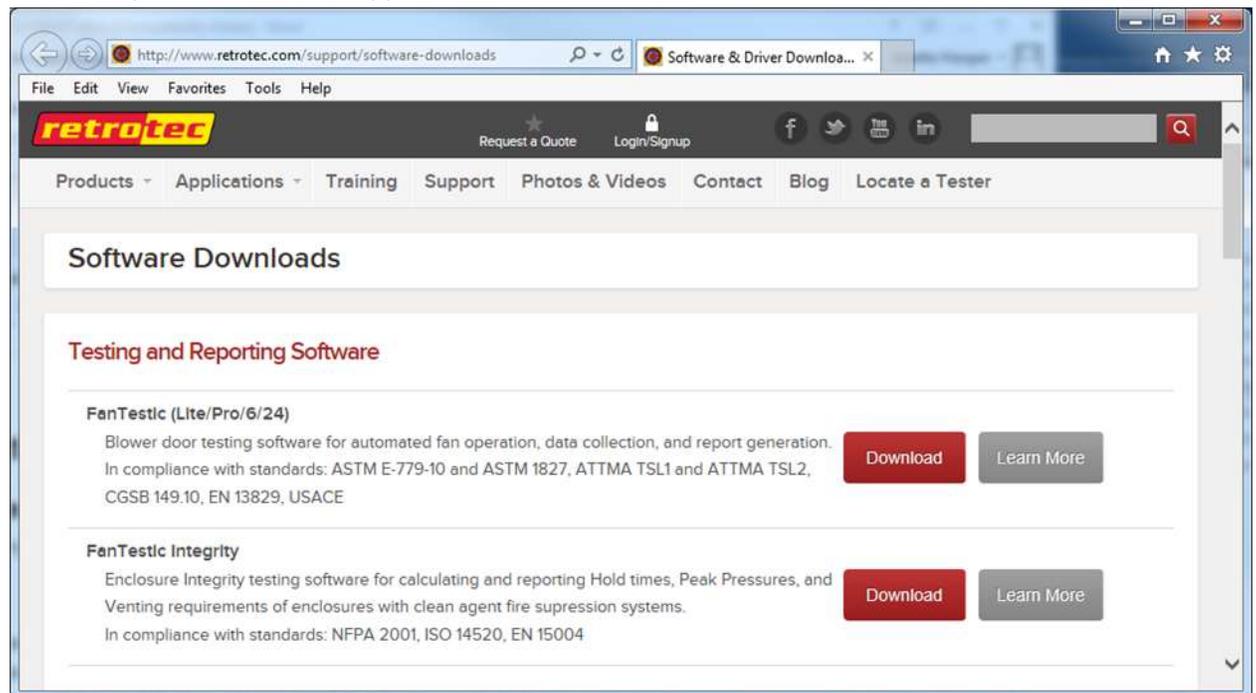
<http://www.youtube.com/user/RetrotecEnergy>

## 1.2 Minimum system requirements

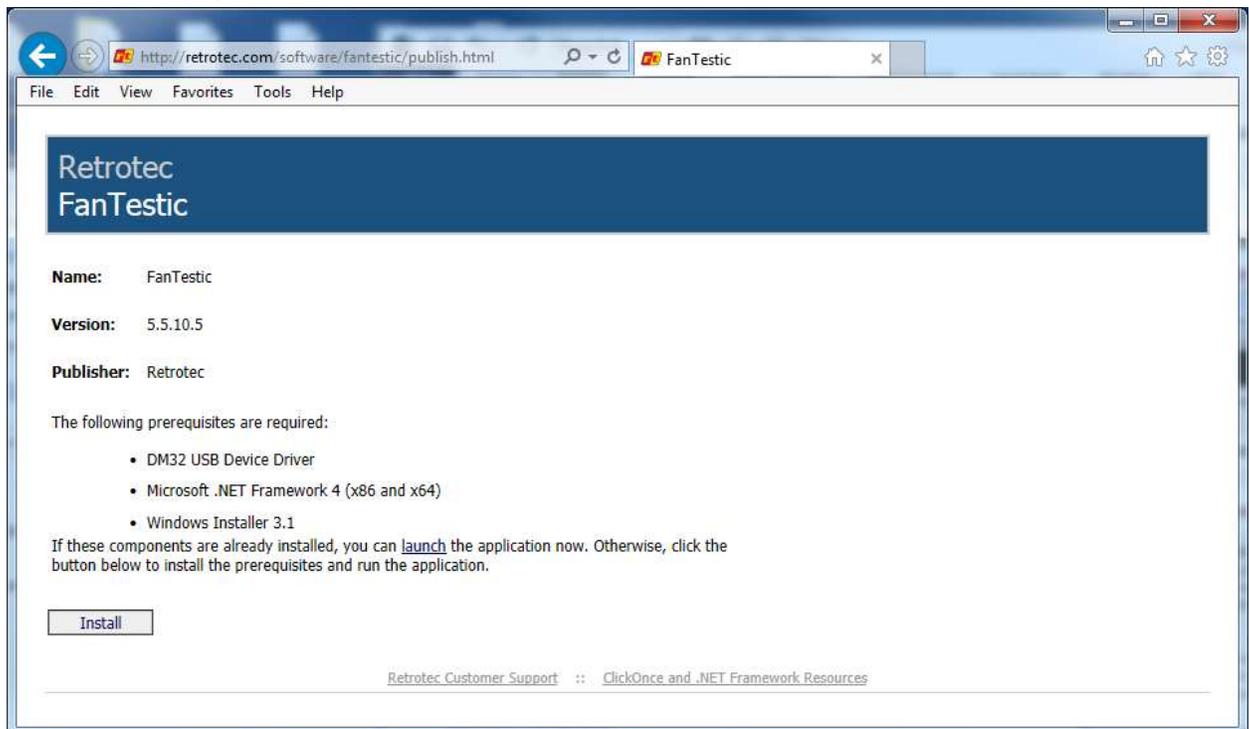
- Microsoft Windows O/S: XP (SP2 or greater) or newer (Vista/7/8) –current with all updates
- Processor: 1 GHz
- RAM: 512 MB
- Disk space: 600MB (32-bit) or 1.5 GB (64-bit)
- Microsoft Word: 2007/2010+ (or Word 2003 with 2007 support add-in)
- Internet connection (for automatic software updates)
- .NET 4.0 framework (will update automatically with the FanTestic installation)

## 1.3 Download and install FanTestic

- a) Go to: <http://retrotec.com/support/software-downloads>



- b) When the webpage opens, click on the “Download” button beside “FanTestic (Lite/Pro/6/24)”

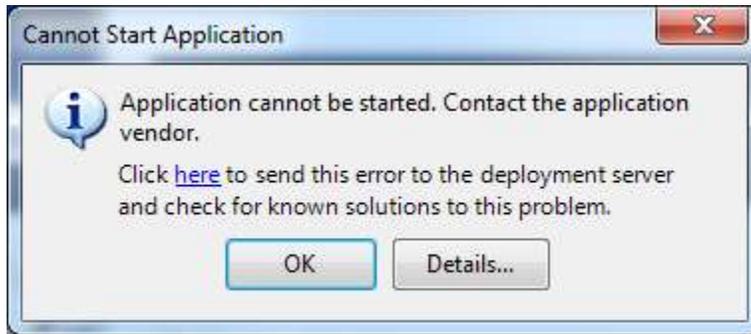


- c) Click the “Install” button on the window that opens.  
 d) When prompted with “Do you want to run or save setup.exe?” click on the “Run” button.



- e) If not prompted, go to the Downloads menu option on your web browser and double-click on the file you have just downloaded (which is called “setup.exe”).  
 f) The “Application Install – Security Warning” window will open:  
 g) click on the “Install” button.  
 h) If the User Account Control (UAC) asks for permission, you must give administrator permission for the software to install the DM32 USB driver automatically.  
 i)  
 j) The program will install, and try to start FanTestic for you.  
 k) If you have been running a previous version of FanTestic and have been using “Run As Administrator” mode, you will receive the following non-fatal message indicating that the

installer cannot launch the software because FanTestic must run in Administrator mode:



- l) Just click ok and launch FanTestic as described in section 1.5.

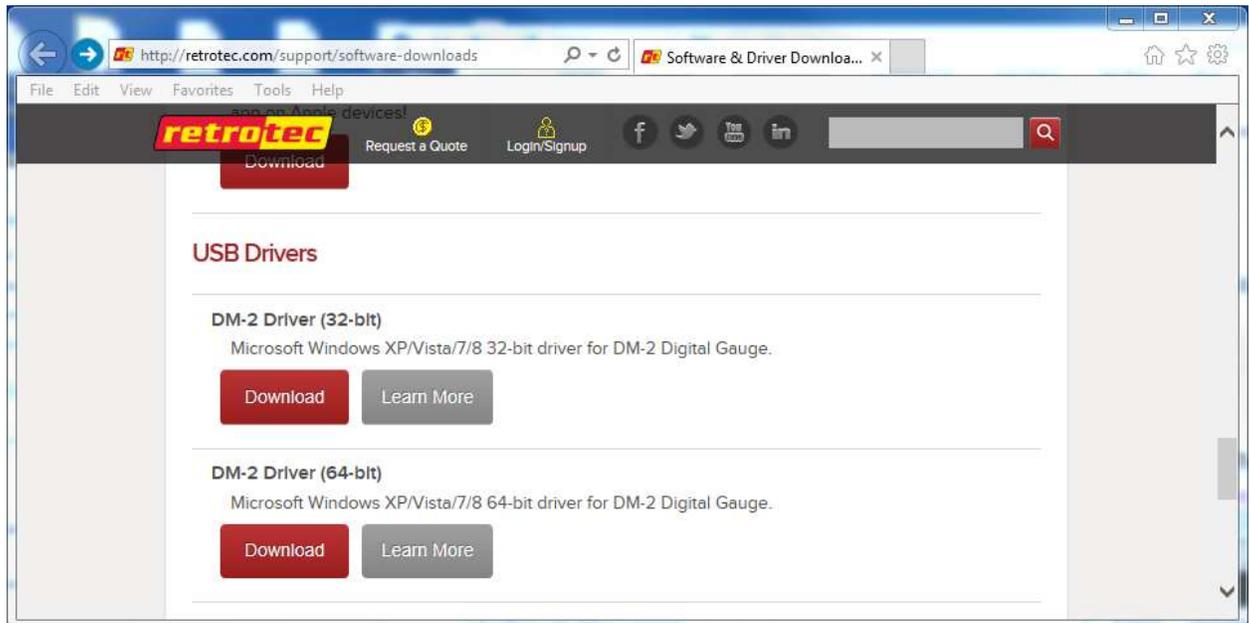
## 1.4 DM-2 users install a USB Driver manually

If you want to run automatic tests with a DM-2 gauge, you must download and manually install a driver for the USB port.

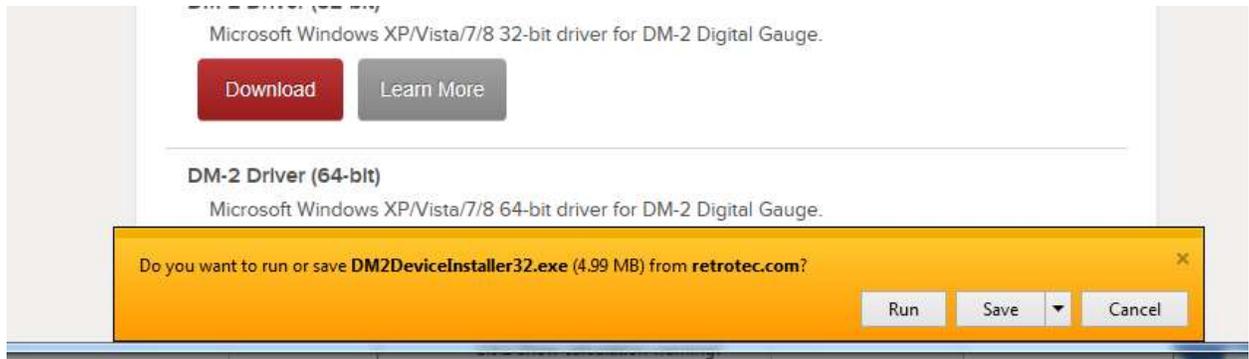
DM32 users will have the driver automatically installed when they install FanTestic or the DM32 Software Suite, and should only use USB connection to update the firmware through the DM32 Configurator, not for automatic control of the gauge.

DM32 users should use Ethernet to connect to the gauges for auto-testing, since that will provide the longest cable option and most reliability. WiFi can also be used depending on the distance between the gauge and the computer and the type of building construction.

- a) Go to: <http://retrotec.com/support/software-downloads>



- b) Download by clicking on the “Download button and when prompted to Run or Save, choose “Save”



- c) To install the Retrotec DM2 driver (DM2deviceinstaller32.exe or DM2DeviceInstaller64.exe), do not double click the file when the download has completed. Instead, right click the downloaded “DM2deviceinstaller” file, and select *Run as administrator* to start the installation. This will give permission to install the required system files.

## 1.5 Start FanTestic

After installation, click the Start Menu → All Programs → Retrotec → FanTestic.



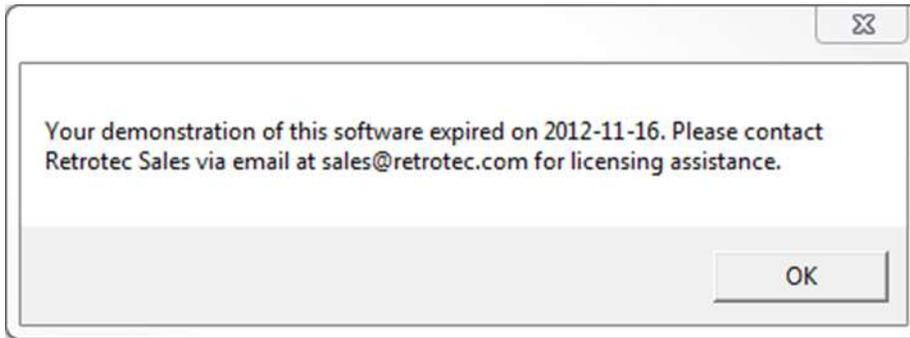
OR use the FanTestic icon on your desktop to start the program. FanTestic will open!



FanTestic will run in demo mode with full functionality for 30 days after you first install. Once the demo version expires, you will not be able to change the test standard being used, generate the MS Word reports or export your test data to MS Excel. You will still be able to enter test data and see the results on-screen, and open tests generated using any of the test standards.

Obtain a license and instructions for activating the software with the license before your demo expires by contacting [sales@retrotec.com](mailto:sales@retrotec.com). The license will be valid for the period of time specified for the license, and with a valid license you will be able to generate the MS Word reports and export your test data to MS Excel.

If your demo or license has expired you will see a dialog window similar to the following when you start FanTestic:

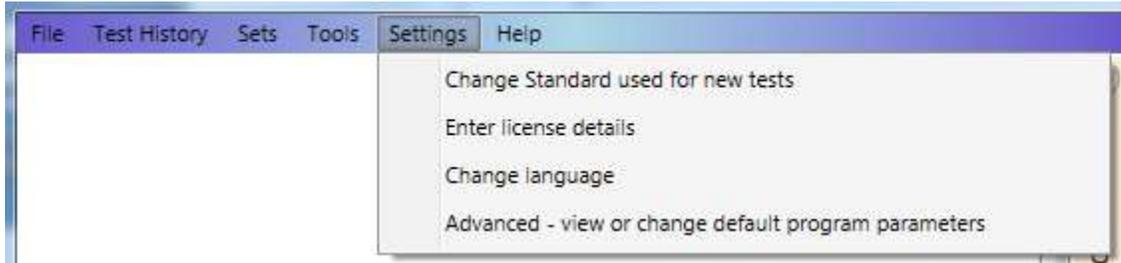


Click "OK" to start the limited version.

The main FanTestic menu bar is at the top, to provide access to functions needed pre and post test.

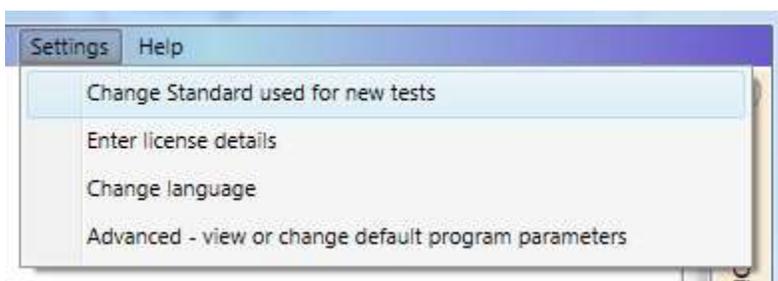


The first time you run FanTestic, you need to make some choices about how you will use FanTestic—access from the "Settings" menu as described in the next sections.

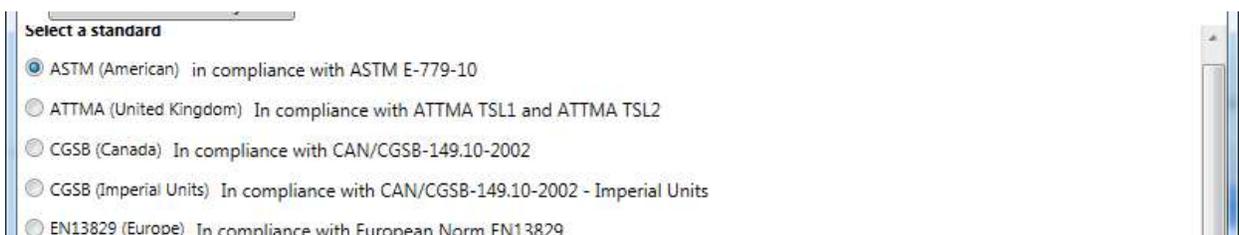


## 1.6 Select a test standard to use for new tests

FanTestic is based on national and international standards which specify how the Air Leakage Tests are to be performed to be valid. Choices of test standard are available "Settings" → "Change Standard used for new tests". The number of Test standards available to be chosen in the list depends on the license purchased.

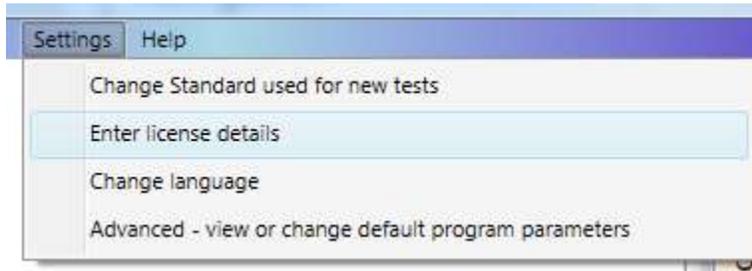


The dialog opens for you to choose the standard by clicking on the button beside the name of the standard:

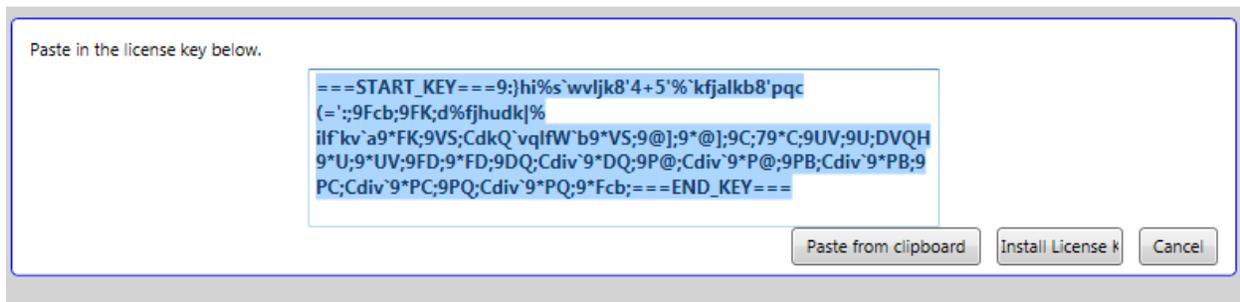


## 1.7 Enter license key when you receive one

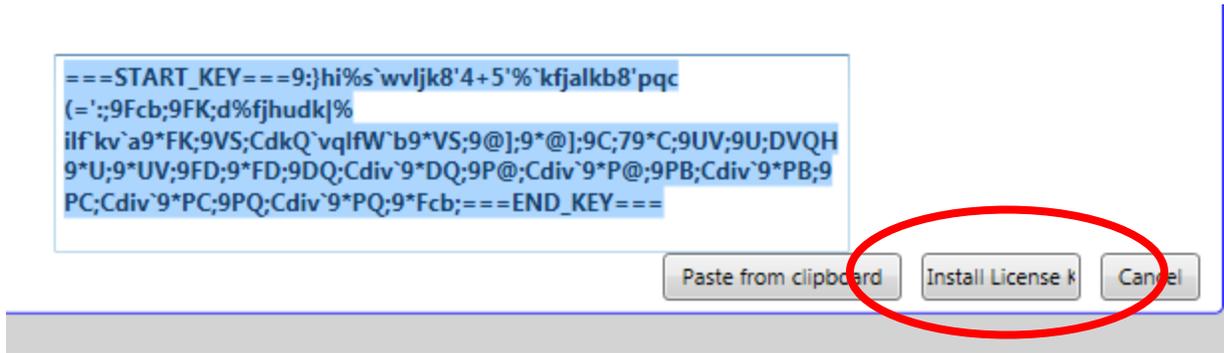
- Start FanTestic, if not already running.
- Once in the program click “Settings” → “Enter license details”.



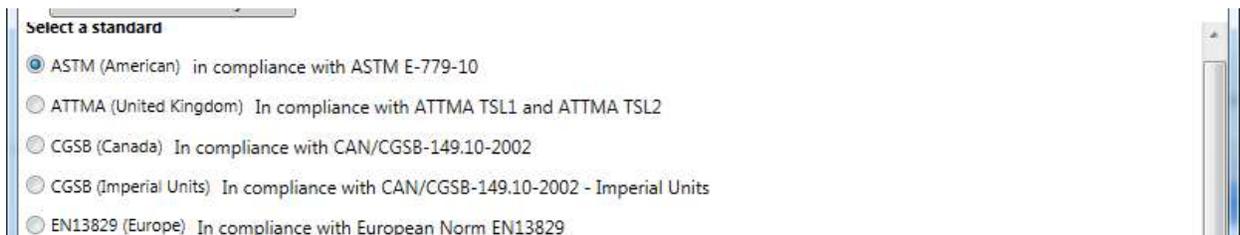
- Click on the “Install License Key” button in the dialog window that opens, and a text entry area opens:



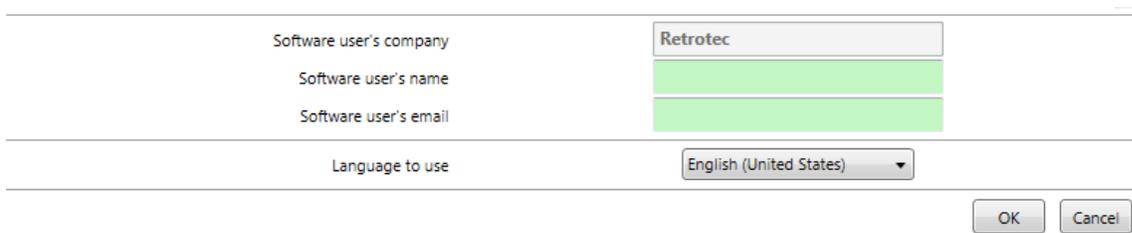
- Copy the license key from the email you received and paste it into the text entry area that appeared, being sure to include the “===START\_KEY===” and “===END\_KEY===” portion of the key. If selecting from an email, be sure that the email has not inserted any odd items into the string, such as an “mailto” link. The email containing the key that is sent out from Retrotec will be a “Text only” email, not HTML based, in order to try to minimize license corruption.
- Click on the “Install License” button below the text box.



- Test Standard may be automatically selected based on the license- if not, choose one from the list.



- Next, fill in the user's name and email address (corresponds to the technician doing tests with the software). "Software user's company" will be filled in automatically from the license that was entered:

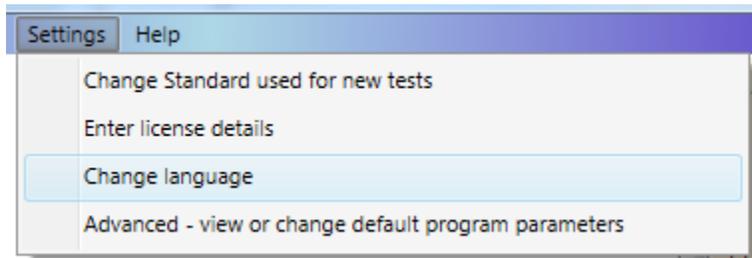


- Then click "OK".

## 1.8 Change language to use for user interface and reports

Start FanTestic if it is not already running.

Click on "Settings" → "Advanced - view or change default program parameters"



The Settings dialog will open, and the "Language to use" drop-down is at the bottom:

Software user's name [redacted]  
 Software user's email [redacted]  
 Language to use: English (United States) [dropdown]  
 OK Cancel

Choose the language from the language drop-down:

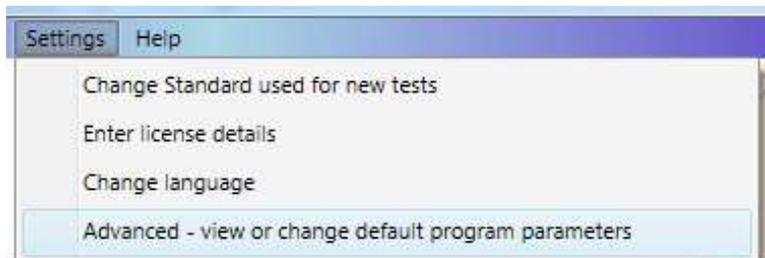
English (United States) [dropdown]  
 dansk (Danmark)  
 Deutsch (Deutschland)  
 English (United States) [highlighted]  
 English (United Kingdom)  
 Español (España, alfabetización internacional)  
 français (France)  
 italiano (Italia)  
 latviešu (Latvija)  
 lietuvių (Lietuva)  
 Nederlands (Nederland)  
 norsk, bokmål (Norge)  
 polski (Polska)  
 português (Portugal)  
 русский (Россия)  
 svenska (Sverige)

## 1.9 Change parameters used for running the program – (advanced operation)

Changes can be made any time, but a new test file must be opened for any changes to take effect. If changes are made to settings, FanTestic will save and close any open test file (user can skip this) and create and open a new Test file.

Start FanTestic if it is not already running.

Click on “Settings” → “Advanced - view or change default program parameters”

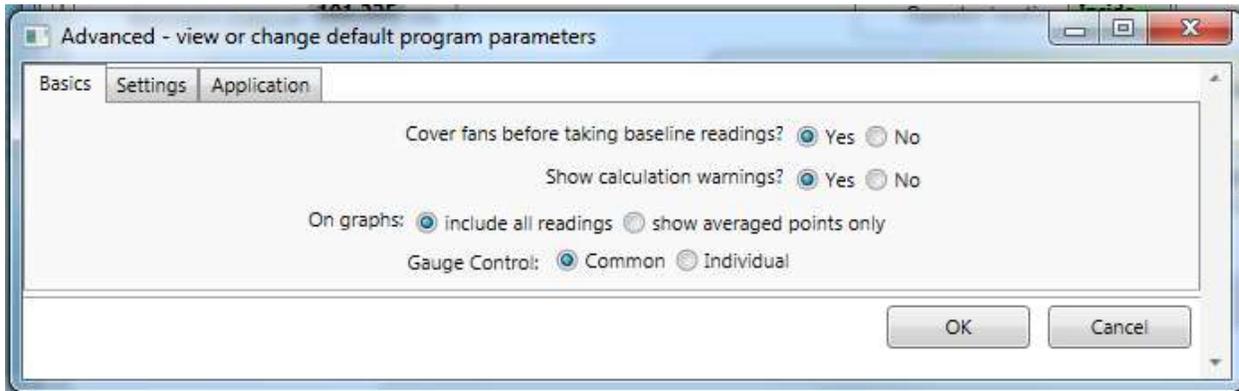


### 1.9.1 Basics tab for items applying to all tests

Start FanTestic if it is not already running.

Click on “Settings” → “Advanced - view or change default program parameters”

Click on “Basics” tab



### 1.9.1.1 *Cover fans before taking bias readings?*

Selecting "Yes" will cause the software to stop after the initial bias pressure readings have been taken in order for the user to uncover the fan(s). Select "No" for a nonstop test in which test pressure will be taken immediately following initial bias pressure readings.

### 1.9.1.2 *Show calculation warning?*

Show calculation warnings?  Yes  No

Warnings will appear when the "Calculate" button is clicked if insufficient building information is provided (i.e. no building volume was entered, therefore ACH50 cannot be calculated). Choose Yes to view the calculation warnings.

### 1.9.1.3 *Data to show On Graphs*

On graphs:  include all readings  show averaged points only

This selection allows you to choose whether the graphs will show all readings, or only show the single point that is the average of all readings at any particular Test Fan pressure.

### 1.9.1.4 *Control of Multiple Fans*

Gauge Control:  Common  Individual

The Gauge Control function allows a user choose the method that the FanTestic will use to seek a target pressure when multiple fans are being used. The Gauge Control function sets whether a number of fans are controlled with the same signal (from one primary gauge) so all fans run at the same speed or whether each fan is controlled individually and will run at different speeds.

With Gauge Control set to "Common", all fans will be controlled by the induced pressure reading on the primary gauge, and the non-primary gauges will be set to the speed of the primary fan.

With Gauge Control set to "Individual", each fan is controlled by the induced pressure on its own gauge. Controlling this way may result in "dueling" fans, where one takes over and runs up to a speed of 100%, while the other fans decrease to 0% speed. If this happens during your test, change to Common Control.

Each gauge must be connected to FanTestic for automatic control, and each gauge must be connected using the yellow speed control cable to its own fan. For details about setting up multiple fan tests, see the [Multiple Fan Testing for Large Buildings Manual](#).

#### *Gauge Control: "Common"*

To control the speed of multiple fans based on the speed of the primary gauge, choose "Common". When attempting to create a pressure, FanTestic will set the target pressure on a single (primary) gauge. FanTestic tells the primary gauge to seek that target pressure, and then reads the %speed from the

primary gauge, and tells all other gauges to go to that speed. This effectively turns all fans into one big fan that is controlled by the induced pressure on channel A of the primary gauge.

The first gauge in the list in the Equipment tab is the “primary gauge”. The primary gauge can be switched by the user.

### *Gauge Control: “Individual”*

For each fan to be controlled only by their own gauge, choose “Individual”. When attempting to create a pressure, FanTestic will set the target pressure or speed on each of the gauges. FanTestic tells each gauge to seek that pressure target simultaneously. This would be the same as a human operator using the Set Pressure function on each gauge individually.

## 1.9.2 Settings tab for items specific to each test Standard

Start FanTestic if it is not already running.

Click on “Settings” → “Advanced - view or change default program parameters”

Click on “Settings” tab.

Advanced - view or change default program parameters

Basics Settings Application

Reset to Standard Defaults

**Pressure reference for ASTM:**

Air flow reference pressure #1 (also for Air Changes per Hour)	50
Air flow reference pressure #2	N/A
Flow / unit area reference pressure	50
Effective Leakage Area reference pressure	4
Equivalent Leakage Area (EqLA) reference pressure, $P_{ref}$	10

Take 1 bias pressures for 30 s each.

Take 6 induced pressures from 10 to 60 Pa, for 10 s each.

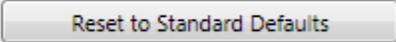
Pressure target arrival criteria Error must be less than 5 % or 1 Pa in a sample of 12 readings

Bias stability required before testing maximum change of 0.5 Pa/sec tested over 10 Sec

OK Cancel

Many of the settings can be changed to accommodate user-defined testing procedures.

However, you usually want to run a test according to the default protocol rules. If so, click the

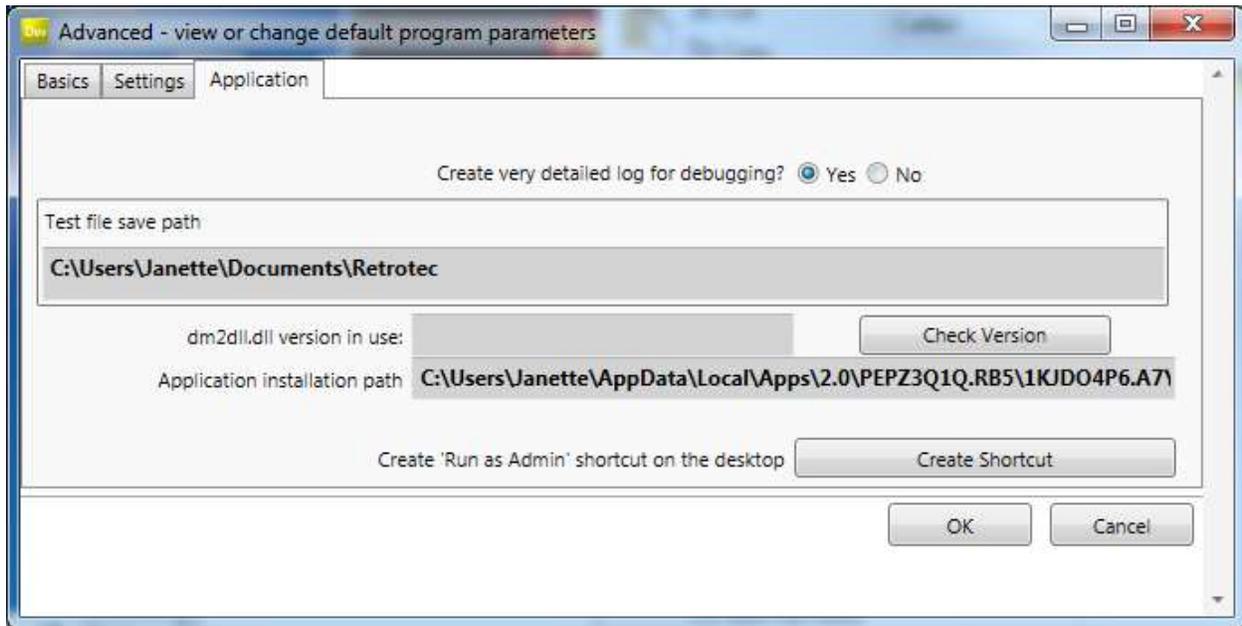
 button to run a test according to the default protocol rules.

## 1.9.3 Application tab for items specific to FanTestic behind the scenes

Start FanTestic if it is not already running.

Click on “Settings” → “Advanced - view or change default program parameters”

Click on “Application” tab



## 1.10 Automatic Save

Test data can be automatically saved at periodic intervals by turning the Auto Save function on (“File” → “Auto save?”).

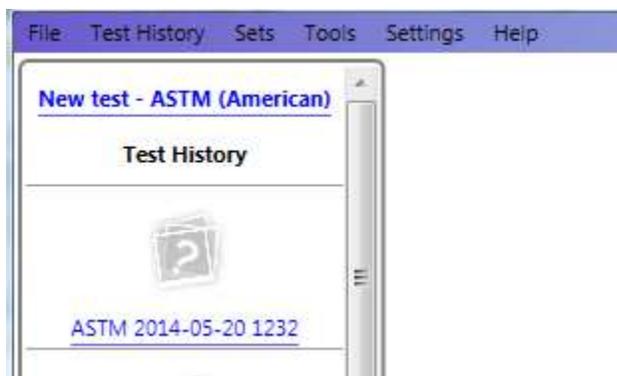
Test files are normally saved on your local C: drive under [MyDocuments]\Retrotec\Tests.

If you change the location of the test file to a remote drive, and then remove the remote drive with FanTestic running and AutoSave on, the software will not be able to save the file to the remote drive anymore, and may report an error.

Turn AutoSave Off if you wish to double click to launch test files attached to emails. If you double click on a file with extension .exml attached to an email in MS Outlook with AutoSave on, FanTestic will start up and open the test file, but when AutoSave tries to save to the inaccessible MS Outlook temporary location, FanTestic may report an error.

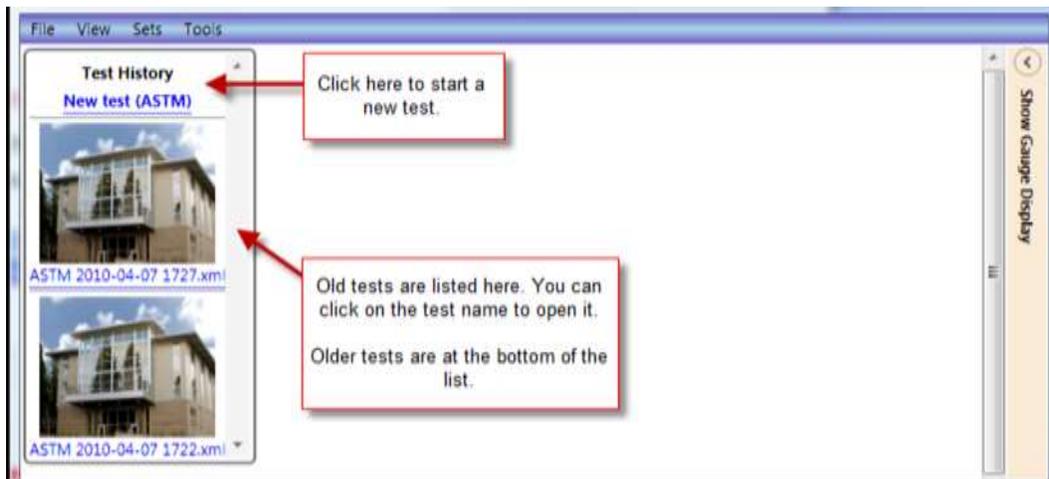
## 1.11 Create a new Test file

To create a new test, click on “New test” at the top of the history list, or go to “File” → “New”.



Make sure “New Test” on the history list is followed by ASTM. If not, go to “Settings” → “Change Standard used for new tests” and change the test standard to ASTM. You may need to restart the program if this change is not active immediately.

Old tests are listed as a history, below the “New test” option if you have the history list open. You can click on any test name or picture to open that previously saved Test. Older tests are at the bottom of the list.



## 2 Enter Equipment (fans and gauges) used for the Test



Each gauge/fan pair is managed by the software. Choose a Gauge model and enter the serial number. Then choose a fan model from the drop-down. You can also enter a serial number for the fan. These values are all output to the generated report.

When you enter the serial numbers, ensure that the correct gauge is paired with the fan in use. The software calculates flows from the fan pressures reported by a gauge based on the specific parameters of each fan model.

Information entered for the test technician, fan model, gauge model, and serial number will be saved and entered automatically for you when you create a new test.

### 2.1 Gauge Info



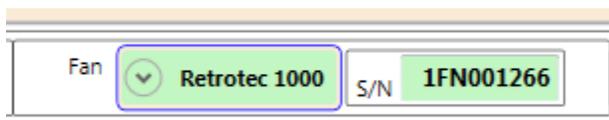
You must select the gauge model.

The serial number of Retrotec gauges can be found on a label on the device. The serial number can be entered manually.

You can use the “Find Gauges” button to have FanTestic find any and all gauges attached to the computer via USB (for DM-2) or via USB, Wired Network, or WiFi for the DM32. FanTestic cannot automatically detect gauges from other manufacturers.

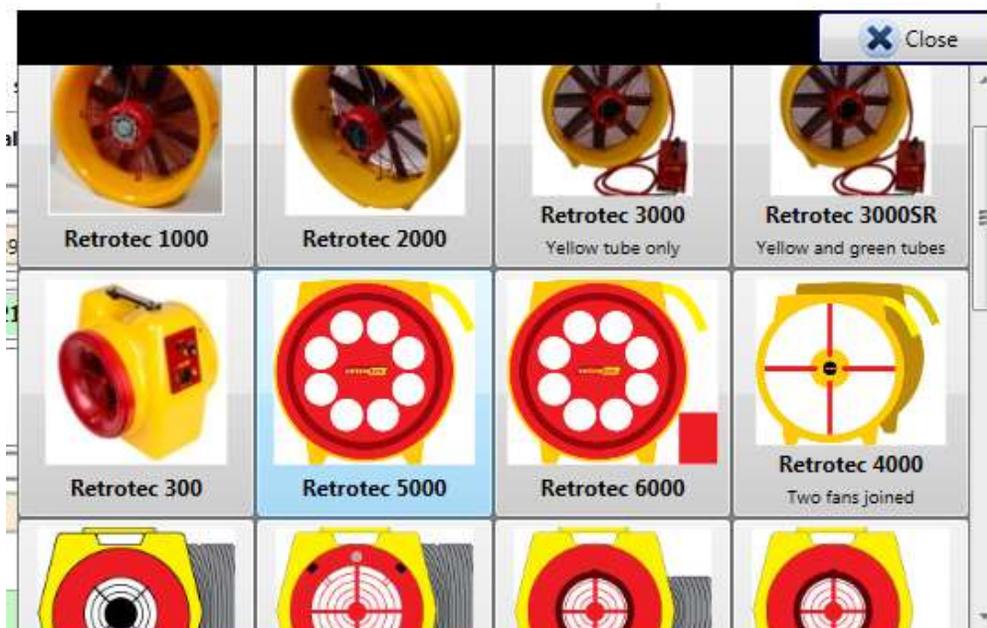
Note that the “Find Gauges” button will read the type of fan in use from the device that is currently set on the associated gauge, and will find the gauge serial number and type. It cannot find the serial number of the fan.

## 2.2 Device connected to Gauge Info



### 2.2.1 Calibrated Fan Model

Select the model of the series of fan used in your system using the pictures in the fan drop-down as a guide. If you are performing a duct test, be sure to choose a Duct Testing fan, conveniently grouped together and shown in the picture with attached flex duct. Building test fans do not show the attached flex duct.



When you enter fan pressure values into the Test data set, you must have selected the device being used in order for FanTestic to correctly compute flow results. FanTestic uses the latest values of the Fan Flow Coefficients for each fan model to give you the most accurate value for flow.

You can, if you are entering a Test manually, directly enter flow values from the gauge but this is not recommended, as your gauge may have fan flow coefficients that are not up to date.

Note that Automatic testing will read the type of fan in use from the device that is currently set on the associated gauge.

### 2.2.2 Use Gauge Only – with no calibrated fan attached

In some cases, users may wish to monitor pressures during a test using gauges with “No fan” connected to the gauge.

In this case, users choose the Device called “Gauge Only” in the Device models dropdown. The Range in the Fan Pressure Line for this gauge/fan pair automatically shows up as “No fan”.



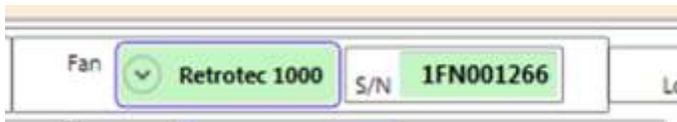
The pressure values on Channel A from the “Gauge Only” device are included in the room pressure. The pressure values read on Channel B and shown in the “No fan” line are not included in the flow calculations.

Note that Automatic testing will ignore the device that is currently set on the associated gauge if you have chosen “Gauge Only” for this gauge in FanTestic.

### 2.2.3 Fan Serial Number (S/N):

The serial number of Retrotec door fans can be found on a gray label at the top or side of the fan.

The serial number of the fan must be entered manually, and will be automatically read in from a previously open test when you have entered it for a previous test. Fan serial numbers and locations are included in generated reports.



### 2.2.4 Device Location

The Location data entry box allows you to enter details about the device, such as the location:



Fan serial numbers and locations are included in generated reports.

## 2.3 Find gauges attached to computer, automatically

If you have gauges connected to the computer via USB (or Ethernet if you are using a DM32), you can read the gauge serial number and the fan model that is set on the gauge, as well as the range that is set on the gauge.

To retrieve the gauge serial number and fan model automatically, click the  button. If the “Find Gauges” button is not visible in the Equipment tab, that means there is data already collected in this test, and you cannot change the devices or fan numbers that were used before.

FanTestic will set the Fan model in the Equipment Tab to whatever device is set on the gauge. Thus you need to ensure that the fan/gauge pair is what you expect after a Find Gauges scan.

FanTestic will add a fan pressure line in the data sets with an Open Range for each fan. See section 5.9 for details about Fan Pressure Lines.

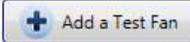
## 2.4 Changing Range in the test, manual entry

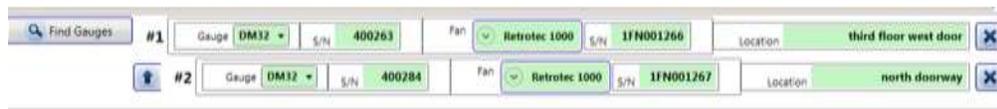
The Range setting for each fan is entered in each Data Set, rather than here in the Equipment tab, because the fan can use any of its ranges at any time during the test. See section 5.9 for details.

## 2.5 Adding multiple fan/gauge pairs manually

If you have a non-expired demo or Pro license, you will be able to add more than one fan/gauge pair, and enter or collect data for both. **If data has been captured for a test, fans cannot be added.** If you add fans during a test, you need to start a new test to capture data from this new set of fans. If you are required to test in both directions, be sure that you have enough fans for both pressurize and depressurize directions before capturing data.



If you are using more than one fan, click the  button as many times as the number of fans you would like to add (total number limited by the license in use).



You also have the option to note the Location - where the fan is set up in the building- for your own information and to see on the Data set graph.

The first gauge in the list is used as the “Primary gauge” when running a multiple fan test (see section 1.9.1.4 for an explanation).

Click the  button to make the gauge on that line the primary gauge (placing it as #1 Fan).

## 2.6 Delete a Fan/Gauge pair

You can delete the line corresponding to a fan/gauge pair if it is not being used in the Test, but it is not necessary. If a fan/gauge pair line exists, a corresponding line will appear in the Data Set.

Click the  button to delete the line corresponding to a fan/gauge pair.

You must always have at least one fan/gauge pair.

## 2.7 Test Technician and report identifier

Enter the name of the person doing the test. More than one name can be entered in this text entry area.

If you have a unique reference number for the report on this property, enter it here.

## 3 Enter Building description and Dimensions

Fill out building's description and the building dimensions.

### 3.1 Building description

Enter a short description of the building under test.

### 3.2 Building Address

Enter the street address where the building is located. Ignore any entry boxes that are not applicable to your situation.

### 3.3 Customer details

Enter the name of the customer. If the customer is located at a different address than the building being tested, that can be entered here as well.

### 3.4 Elevation above sea level

Enter the building's elevation above sea level. This value is used to perform a small correction to the air flow rate.

### 3.5 Height of Building above ground

Enter the building's height, measured from the ground to the top. How to make this measurement will be spelled out in the Test Standard you are using.

This value is used to make the Height x temperature difference calculation, which must be under 1140 (ft °F) in order to be in compliance with ASTM.

### **3.6 Enclosure volume**

Enter the building volume in cubic feet.

This value is used to calculate any result that requires volume, such as air changes per hour.

If you include the basement, perform the test with the door between the basement and the building open.

### **3.7 Floor area**

Enter the floor area of the building in square feet.

This value will be used to calculate all results that requires floor area, such as CFM per square foot of floor area, or the natural infiltration rate, or the mechanical ventilation guideline.

Include the area of all floors that are intentionally heated. If you have included the basement in your volume calculation, also include the basement in the floor area calculation.

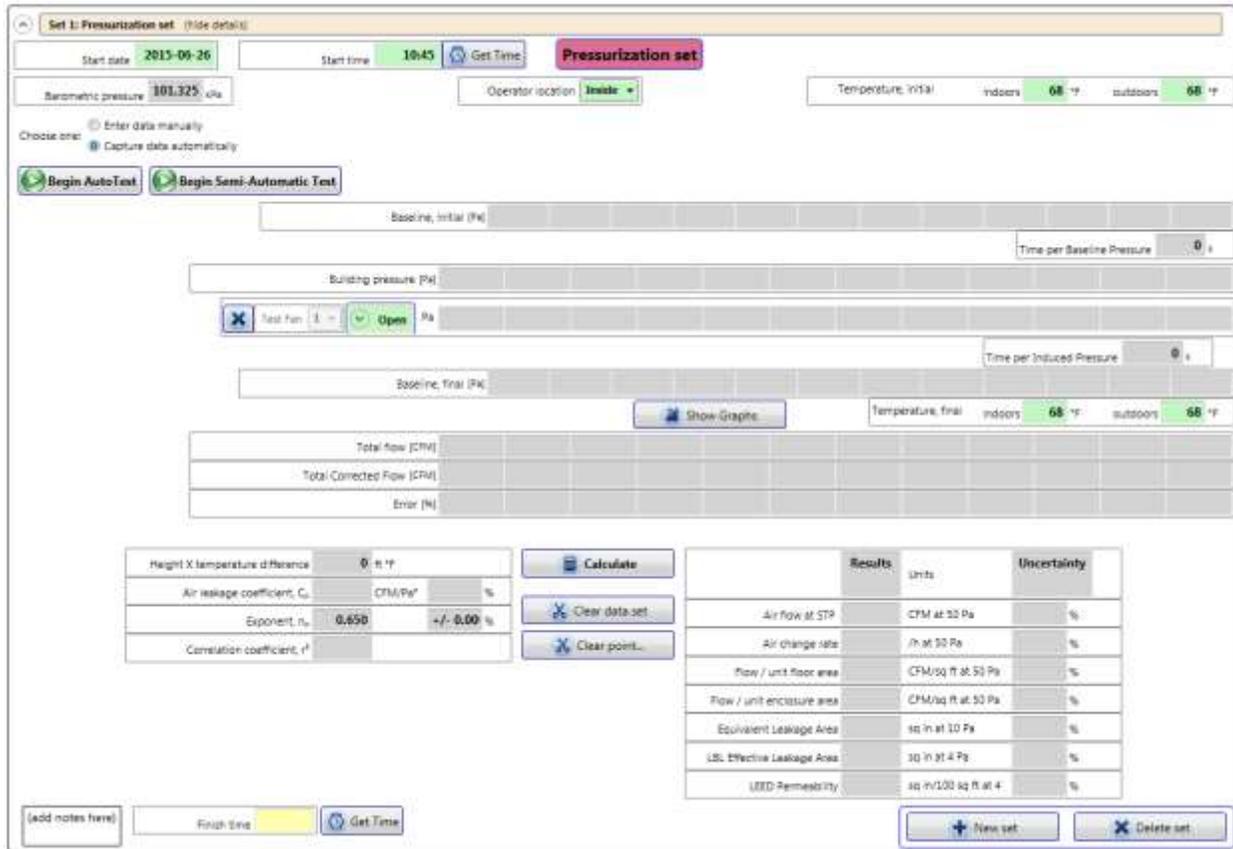
### **3.8 Enclosure area**

Enter the “enclosure area” as the above grade surface area of the exterior envelope of the building, in square feet.

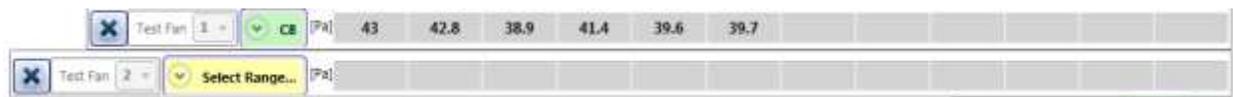
This value is used to calculate any result that requires exposed surface area such as flow per unit of area. The surface area will generally include all surfaces separating the conditioned space of the building from unconditioned spaces (e.g. exterior walls, floors over unheated and vented crawlspaces, surfaces separating the building and the attic, etc.), but how to make this measurement will be spelled out in the Test Standard you are using.

## **4 Manage Pressurization/Depressurization (Data) Sets**

The actual data read during an automatic test or entered for a manual test is stored in Data Sets based on the direction. Direction describes whether the test was performed to induce pressurization in the building or depressurization.



Data readings from each fan are specific to the range configuration installed on the fan when the pressure is read from the gauge. A Fan Pressure Line must be included in the set for each fan/range combination used during the test. New fan pressure lines must be added if ranges have to be changed during a test to reach the required induced pressure.



If fan pressure (or directly entered flow values) are too low to be in the valid calibrated region of the fan for the induced pressure point being measured, the digits will turn red at the row/column of the fan pressure line affected.

Test standards also require recording the state of the building pressure as it is without any fan running. This is variously called baseline, or bias pressure. Space is provided in the data set for readings taken when the fan is not running before the test commences. There is a similar line for the final (post) baseline.



Pressurization/depressurization depends on the location of the blue pressure pickup on the gauge with respect to the building, since building induced pressure is measured between the red and blue connections, and the red tube always goes through the panel.

The location of the operator (blue pickup on the gauge) as well as the sign (plus or minus) of the induced pressures are thus used to choose the label on the data set – “Pressurization Set” or “Depressurization Set”.

Set 1: Pressurization set (hide details)

Start date 2015-06-26 Start time 10:45 Get Time

Barometric pressure 101.325 kPa Operator location

Choose one:  Enter data manually  Capture data automatically

Begin AutoTest Begin Semi-Automatic Test

Baseline, initial [Pa]

Building pressure [Pa]

Test Fan 1 Open Pa

Baseline, final [Pa]

Data results can be added to the Set either manually or automatically.

Choosing “Capture data automatically” enables the Auto Test buttons, and greys out all the data entry boxes in the Set (and will not let you type in them).



It also clears any data that was previously entered manually. If you do not want to clear the entered data, create a new Set to collect your automatic data.

To enter data manually that you have recorded on paper during a test, choose “Enter data manually”. This removes the Auto Test buttons, and changes the user interface to allow you to type into all the data entry boxes.

Each time you run another test after stopping for any reason, **it is recommended that you add a new Set and delete the bad one**, rather than restarting the test.

## 4.1 Adding a Set to the Test

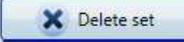
You can add as many new sets as your needs require. To add a new set of data to an existing project, simply click the  button.

All previously entered environmental data will be duplicated for this new set, but not the test results. This speeds the data entry required when starting a new Set, and helps if you have to run before and after tests, or pressurization and depressurization tests (tests in both directions).

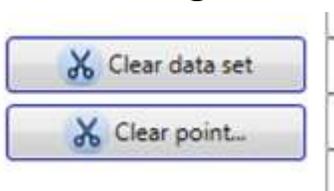
Add a set to include a test in the opposite direction, or to complete a second set in the same direction after sealing leaks.

## 4.2 Removing a Set from the Test

Delete any Set that should not be included in the average in the Summary Results (the section following all the Data sets).

You can add as many new sets as your needs require; if you decide that some of these sets are no longer necessary, click the  button within that particular data set, and follow the prompt. This will be a permanent deletion, so be sure to save the Test file beforehand.

## 4.3 Clearing Data in the Set

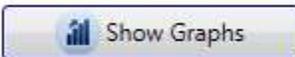


Clicking the “Clear data set” will clear all result data that had been entered into that particular set, but leave the environmental data.

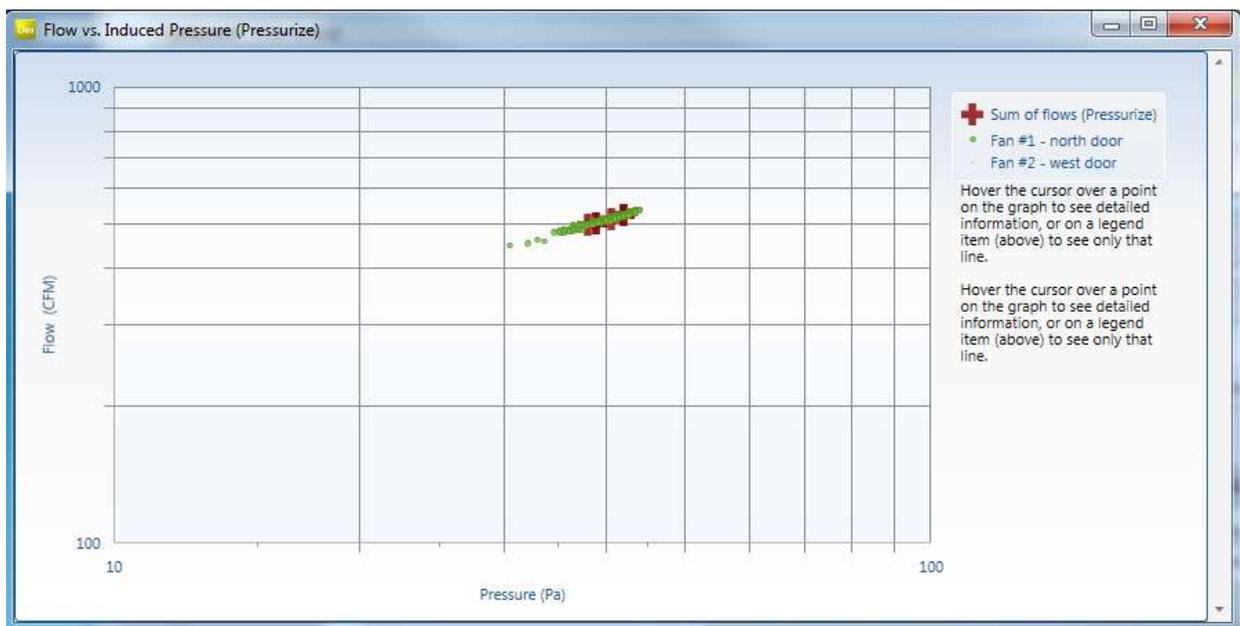
Clicking “Clear point...” will ask the user to specify which point to clear, giving a list of possible points. Once chosen, all readings taken for that particular column, from all fan/range combinations listed will be deleted.

To re-take data for a single point in a data set that was captured Automatically, you must use the “Begin Semi-Automatic Test” button as described in section 7.2.

## 4.4 View Graph of data in the Data set



Data in the set can be viewed on graphs – click on “Show Graphs”. The graph will open in its own window, and allow users the resize as necessary.



The number and location of the fan from which the readings are taken is shown on the graph legend, and moving the cursor over the points on the graph shows detail about each reading (pressure and flow at that point). The individual fan flow readings are shown, as is the sum of all flows in the case of the use of multiple fans.

If the “Show Graphs” button is clicked after an automatic test starts, the graph will be updated in real time as the readings are taken.

## 5 Enter Test Data

The following is an explanation of inputs in the Data Set.

Data may be changed in any one of the green or yellow boxes but you must click the



If the data entry lines for pressures are greyed out and you wish to enter data using the keyboard instead of capturing it automatically from the gauge during a test, click on the “Enter data manually” choice. The software will ask if you want to lose any data entered.

If you have data entered in this data set that you wish to keep, start a new Data Set in which to capture your automatic data, and then in the NEW data set click on the “Enter data manually” choice.

Manually enter your data into all of the green or yellow boxes. Yellow boxes will turn green after entry.

Baseline, initial [Pa]

Building pressure [Pa]

Test Fan   Open Pa

Baseline, final [Pa]

Height X temperature difference	0 ft F	<input type="button" value="Calculate"/>	
Air leakage coefficient, $C_{50}$	CFM/Pa <sup>n</sup>	<input type="button" value="Clear data set"/>	
Exponent, $n$	0.650 +/- 0.00 %	<input type="button" value="Clear point..."/>	
Correlation coefficient, $r^2$			

	Results	Units	Uncertainty
Air flow at STP		CFM at 50 Pa	%
Air change rate		/h at 50 Pa	%
Flow / unit floor area		CFM/sq ft at 50 Pa	%
Flow / unit enclosure area		CFM/sq ft at 50 Pa	%
Equivalent Leakage Area		sq in at 10 Pa	%
LEL Effective Leakage Area		sq in at 4 Pa	%
LEED Permeability		sq in/100 sq ft at 4	%

Click the  button once all the data is entered, and the gray boxes will show the calculated results.

## 5.1 Start date

Set 1: Pressurization set (hide details)

Start date: 2014-05-16 Start time: 09:09

Operator location: Inside

Temperature initial: Indoors 68 F outdoors 68 F

The date is entered automatically by the computer in the format yyyy-MM-dd when the test is created, but you can update at any time.

## 5.2 Start Time

24 hour time is automatically entered by the computer when you start a new test. If this time does not match the time you start your test, you can click  to update the time that will be recorded in your report.

### 5.3 Operator location

Select whether the operator is located inside or outside during the test (inside is typical). The operator location is used in conjunction with the sign (positive or negative) from the Induced Pressure read from the gauge or entered by the user manually, to determine the test direction (Pressurization or Depressurization). The test direction will be displayed beside the Start time:

### 5.4 Temperature, initial

Enter the indoor and outdoor temperature at the start of the test. The initial temperature is to be entered before both the pressurization and depressurization sets.

### 5.5 Baseline/bias pressure, initial [Pa]

This is the baseline pressure before a pressurization or depressurization test. Baseline values are averaged to correct the building gauge pressure readings. Before turning on the fan, determine the baseline pressure once the building is prepared for the test.

According to the ASTM standard, at least 1 bias pressure reading (taken with measurements averaged over 10 seconds) is required before the target pressures are induced. This value can be measured and entered manually by using the [Baseline] function on the Retrotec gauge, or let the automatic test capture it.

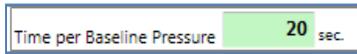
When manually entering data into FanTestic, set the time averaging on the gauge to at least 60 seconds for baseline readings. This must be done in order to compensate for the effects of wind and to ensure that you get an average reading. On windy days you will have to take readings for a longer period of time. To determine if it is windy, set your gauge 25 second averaging and if the pressure fluctuation is above 2 Pa. If so, double the time averaging for the baseline to 120 seconds.

On the DM32, tap Channel A to activate the Hold feature so the readings don't change while you're writing them down.

## 5.6 Time per Baseline Pressure

Enter 10 or greater. This is the amount of time that you are taking for each baseline pressure, or the amount of time that FanTestic will retrieve Baseline Pressures during an automatic test. ASTM states the baseline pressure must be made up of readings each averaged value for at least 10 seconds over at least a minute, before and after flow rate measurements.

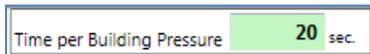
The Time per Baseline Pressure must be greater than 10 seconds to comply with ASTM.



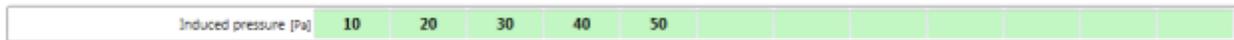
## 5.7 Time per Induced Pressure

This is the amount of time that you are averaging your induced pressures for, or the amount of time FanTestic will take readings for Induced Pressures during an automatic test. ASTM requires that the pressure points taken must contain readings averaged for at least 10 seconds.

The Time per Induced Pressure must be greater than 10 seconds to comply with ASTM.



## 5.8 Induced Pressure data lines [Pa]



Enter the induced pressure, as read from the gauge (PrA on the gauge). This is the test pressure created in the building as a result of the door fan running.

The ASTM states that there must be a minimum of 5 Induced Pressures while pressurizing, and 5 Induced Pressures while depressurizing, between 10 and 60 Pa induced.

You can adjust the [Time Avg] function of your gauge to ensure that proper averaging occurs during manual readings.

When manually entering data into FanTestic, set the time averaging on the gauge to at least 20 seconds for induced pressure and flow readings. This must be done in order to compensate for the effects of wind and to ensure that you get an average reading. On windy days you will have to take readings for a longer period of time. To determine if it is windy, set your gauge 25 second averaging and check if the pressure fluctuation is above 2 Pa. If so, double the time averaging for the induced pressure and flow readings to 40 seconds.

On the DM32, tap Channel A to activate the Hold feature so the readings don't change while you're writing them down.

If more than one fan is used for the test, the average building pressure is to be used for ASTM, and must be entered. If multiple fans area used the average building pressure is calculated after all measurements are made, and the variation from the average is calculated and displayed for each fan.

Average induced pressure in building [Pa]	-42.1	-41.9	-37.9	-40.6	-38.8	-38.9					
Variation from building average at fan 1 [%]	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%					
Variation from building average at fan 2 [%]											

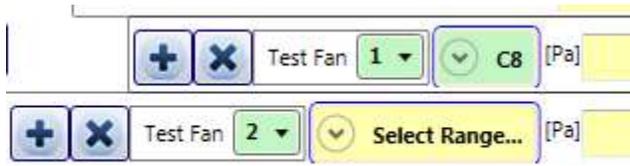
If the variation of induced pressure at any of the fans is out of compliance, those cells are highlighted in red background:

Average induced pressure in building [Pa]	20.6	22.1	
Variation from building average at fan 1 [%]	0.0%	0.0%	
Variation from building average at fan 2 [%]	-99.8%	-100.0%	

## 5.9 Test Fan Pressure lines

Test Fan 1	B	Pa	44	49.4	50	54.4	58.8	64
------------	---	----	----	------	----	------	------	----

Data readings from each fan are specific to the range configuration installed on the fan when the pressure is read from the gauge. A Fan Pressure Line must be added in the set for each fan/range combination used during the test. New lines must be added if ranges have to be changed during a test to reach the required induced pressure.



The fan number in the drop down next to “Test Fan” corresponds to the fan number in the list of fans you entered in the Equipment tab, see section 2.

If you are running a multiple fan test, Test Fan [1] is the fan attached to the primary gauge.

If you are running an automatic test, there will be no “New” button available, since fan pressure lines will be added automatically if a range change happens during the test.

### 5.9.1 Select Range installed on fan during test

The chosen range must match the range on the door fan being used for the test. The range must be selected correctly for FanTestic to calculate the correct flow.

It sometimes becomes necessary to change ranges during a test due to *fan pressure too low*. Fan pressure too low happens when there is not enough flow through the fan, so not enough fan pressure being generated across the fan pressure pickups inside the fan.

Range change is also required if FanTestic is unable to reach a pressure target so the fan speed gets up to 100% before the target pressure is reached.

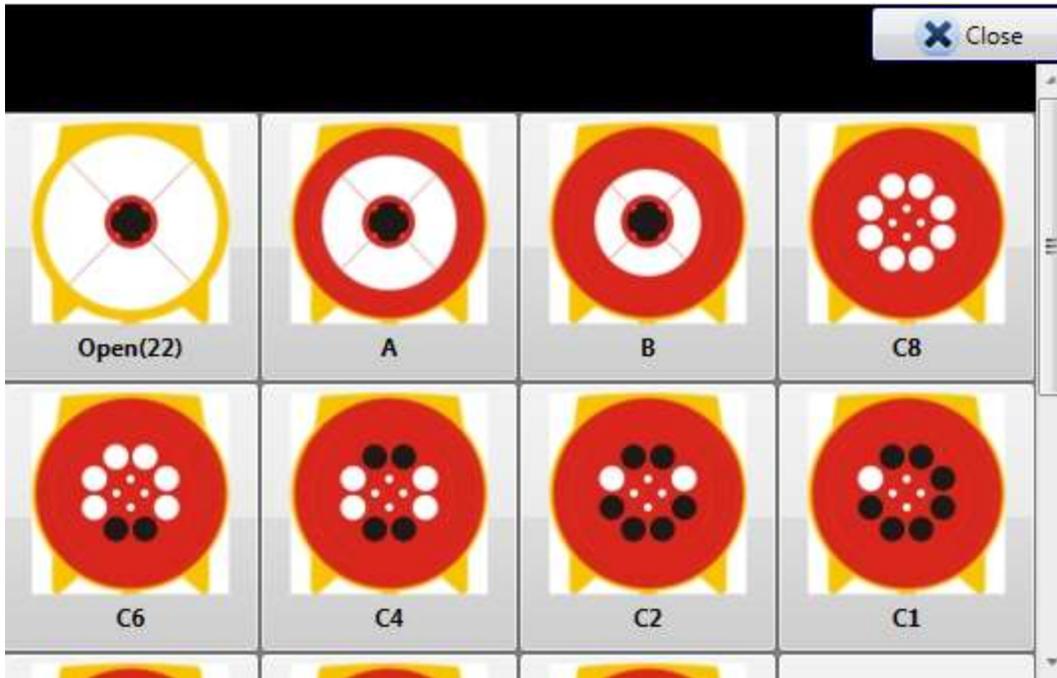
These conditions can happen during a manual test, an automatic test, or a semi-automatic test.

*Setting the Range in use during an Automatic or Semi-Automatic test:*

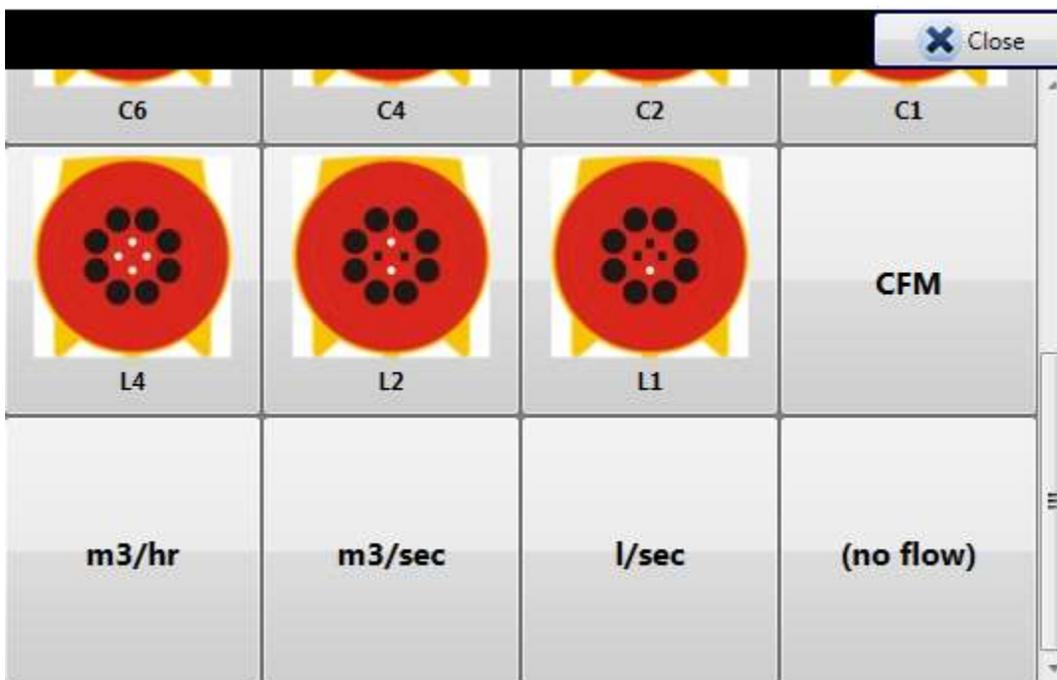
FanTestic will read the Device and Range automatically from the connected gauge(s) during automatic/semi-automatic testing. This means you need to set the correct device and range on the gauge(s) when you set up the physical ranges on the fans. For details about range changing during automatic testing see section 6.5.

*To change the Range of the Fan Pressure line if you are entering data manually:*

Click the drop down labeled “Select Range” (or labeled with the name of the range currently selected) to open a selection dialog with pictures of all the possible ranges for this fan:



At the bottom of the Select Range chooser, you may also choose units for flow rates if you would like to manually enter flow rates by reading them directly off the gauge. If you only recorded flow values during a manual test, you will not have fan pressures to enter, so you must use this method.



### 5.9.2 Enter Fan Pressure or direct flow values:

The units for the input values depends on the choice made in the Select Range chooser.

If you've selected a range plate, enter the fan pressure signal in Pa (PrB on the gauge).



If you have selected a unit of flow, enter the flow readings as read from Channel B of the gauge.



If fan pressure (and thus flow value) is too low to be in the valid calibrated region of the fan, the digits will turn red. This would indicate the need for a range change to increase the fan pressure being used. A rule of thumb to use is that fan pressure readings should be at least twice the required induced pressure.

To delete a line of fan pressure input readings, click the  button

### 5.9.3 Manual range change – how to add another fan pressure line

Add a new fan pressure line for the new range change by clicking the  (“New”) button on the left of any of the existing fan pressure lines.

Enter the appropriate fan pressure data into the correct door fan pressure line, depending on the flow range used during the test. In the example below, the first three target pressures were achieved with the C8 range plate; the following three required a smaller range plate (C6), and are therefore on a different line.

Building gauge pressure [Pa]		-50.1	-42.3	-35.5	-27.5	-22.9	-15.9
 	Test Fan 1	C8	[Pa] 55.1	47.4	38		
 	Test Fan 1	C6	[Pa]			47.3	40 32.3

### 5.9.4 When to change range during a test

It is recommended that the tester induce pressures over the full range of pressures desired to be tested (i.e., 10 and 60 Pa) prior to performing the test, to ensure that one flow range can satisfy all pressures, to avoid changing ranges, and to need only one fan pressure line in which to enter data.

If fan pressure (and thus flow values) are too low to be in the valid calibrated region of the fan for the induced pressure point being measured, the digits will turn red at the row/column of the fan pressure line affected. This indicates the need for a range change to increase the fan pressure being used. A rule of thumb to use for house testing fans is that fan pressure readings should be at least twice the required induced pressure.

- a) If TOO LOW appears on the gauge:
  - Increase fan pressure (restrict the flow) by installing a smaller flow range (for example, starting at C8, put in two more plugs for C6).
  - Make sure this flow range change is recorded in your notes/test form.
- b) If the fan is close to 100% fan speed without achieving the target pressure:
  - Decrease fan pressure (increase the flow) by installing a larger flow range (for example, starting at C8, remove C range plate to end up with B ring).
  - Make sure this flow range change is recorded in your notes/test form, and entered in the software.



**5.12.1.1 Height X temperature difference**

This value is the product of the height and temperature difference which must be under 1140 ft °F in order to be in compliance with ASTM. Temperature difference is the difference between the inside and the outdoors temperature.

**5.12.1.2 Air leakage coefficient (C<sub>p</sub>) and pressure Exponent (n<sub>p</sub>)**

A Building Leakage Curve (the ideal line) will be created after at least two points have been entered, which is used to estimate the leakage rate of the building at any pressure. The % value following the result is the error on the calculation of the C and n values - the 95% confidence range for the values which essentially means that 19 times out of 20 the results will statistically fall within this range.

This curve will be more accurate (line of best fit) after at least three points have been entered. The Building Leakage Curve is defined by the following equation:

$Q = C \times P^n$  where:

Q is airflow (in CFM)

C is the Air Leakage Coefficient

P is the pressure difference between the inside and outside of the building

n is the slope of the building leakage curve

Example: calculate the airflow needed to create a 5 Pa pressure if:

$C = 110.2 \quad n = 0.702$

$Q, \text{ the airflow (at 5 Pa)} = 110.2 \times 5^{0.702} = 341 \text{ CFM.}$

It would take 341 CFM to cause a 5 Pa pressure change in this building.

**5.12.1.3 Correlation Coefficient, r<sup>2</sup>**

This is a measure of how well the data fits the ideal line created from the data readings. To comply with ASTM, this value must be between 0.98 and 1.0.

**5.12.2 Calculated results**

There are a number of results that are available based on the flows recorded in the data set.

	Results	Units	Uncertainty
Air flow at STP		CFM at 50 Pa	%
Air change rate		/h at 50 Pa	%
Flow / unit floor area		CFM/sq ft at 50 Pa	%
Flow / unit enclosure area		CFM/sq ft at 50 Pa	%
Equivalent Leakage Area		sq in at 10 Pa	%
LBL Effective Leakage Area		sq in at 4 Pa	%
LEED Permeability		sq in/100 sq ft at 4	%

### **5.12.2.1 Air flow at STP (at 50 Pa)**

This value shows the airflow in CFM calculated from the curve fit at 50 Pa and corrected to the Standard Temperature and Pressure (STP) of 20 C and 101.325 kPa. This air flow is used to calculate the other results for this data Set.

This value is sometimes referred to as CFM50.

### **5.12.2.2 Uncertainty**

This shows the 95% confidence range for the results as a percentage. It means that 19 times out of 20 the results will statistically fall between the lower and upper limit.

### **5.12.2.3 Air change rate (at 50 Pa)**

The air change rate, also known as Air Changes per Hour (often ACH at 50 Pa) is another commonly used measure of building air tightness. ACH at 50 Pa is the number of complete air changes that will occur in one hour when a 50 Pascal pressure is applied across the building envelope.

ACH at 50 Pa is a useful method of adjusting (or normalizing) the leakage rate by the size (volume) of the building. If the building volume is not entered in the building dimensions section, "Air change rate" will not be calculated.

ACH at 50 Pa = (CFM50 x 60 minutes/h) / building volume in cu ft

### **5.12.2.4 Flow / unit floor area (CFM50/sq ft)**

This is the flow (CFM50) result for this data set divided by the floor area of the building.

This normalized flow rate adjusts the leakage rate by the size (floor area) of the building. If you did not enter the floor area in the building dimensions section, this result will not be calculated.

### **5.12.2.5 Flow / unit enclosure area (CFM50/sq ft)**

This is the measured flow (CFM50) result for this data set divided by the above grade building envelope surface area.

It is a useful method of adjusting (or normalizing) the leakage rate by the amount of envelope surface through which air leakage can occur.

Experience has shown that for buildings with a flow/surface area result of 1.0 or higher, very large cost-effective reductions in infiltration can often be achieved using door fan guided infiltration sealing and insulation techniques. In the 0.5 to 1.0 range, it is often more difficult to achieve economical improvements in airtightness.

If you did not enter an Above Grade Surface Area value in the building dimensions section, it will not be calculated.

### **5.12.2.6 Equivalent Leakage Area (EqLA at 10 Pa)**

EqLA is defined as the area of a hole in a thin panel that would leak the same amount of air as the building does at a pressure of 10 Pa. The EqLA is used in the AIM infiltration model (used in the HOT2000 simulation program).

It most closely approximates physical hole sizes found in buildings - for example, a 1 inch by 36 inch crack under a door will measure about 36 square inches of EqLA.

### **5.12.2.7 LBL Effective Leakage Area (ELA or EFLA at 4 Pa)**

This ELA was developed at the Lawrence Berkeley Laboratory (LBL) and is used in their infiltration model. The ELA is defined as the area of an elliptical nozzle-shaped hole that would leak the same amount of air as the building does at a pressure of 4 Pa.

ELA is at least 39% smaller than EqLA.

### 5.12.2.8 LEED Permeability

Effective leakage area at 4 Pa per 100 sq ft of area.

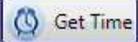
## 5.13 Data set notes

(add notes here)	Finish time	
------------------	-------------	---

You can type notes with details about anything that may have happened during this specific data set capture in the data entry box labeled “(add notes here)”.

## 5.14 Finish time

When you’ve finished a pressurization or depressurization test, enter the finish time of the test manually

or click  .

# 6 Capture Data with an Automatic Test

## 6.1 Before performing the automatic test

The following videos demonstrate how to run an Automatic Test (using a DM-2 gauge and an early version of the software, but the concepts and explanations still apply).

[Prepare for an Auto-Test](#)

[Auto-Test Settings](#)

[Auto-Test Part 1](#)

[Auto-Test Part 2](#)

Before performing an automatic test, ensure:

- The panels, fans and gauges are set up properly. **Set the Device and Range on the gauge, because FanTestic will read this when the test starts.**
- Prior to the test, it is recommended to manually attempt to achieve the minimum and maximum pressures required for your automatic test, to ensure that your fan is on a range chosen so that you will not have to change range (if possible).
- Ensure that your gauge is displaying the correct device and correct range configuration. Adjust gauge settings to display flow. If TOO LOW appears, you must change to a lower range and try again since this will cause the test to pause (review quick guide for your system and see section 5.9.4).
- Make sure both the building pressures and flows can be achieved for the range of pressures required for your test before starting Auto-Test.

For the automatic test with DM-2 gauge you'll need:

- A computer with a High Speed USB2.0 port (or better)
- A cable to connect the USB on your computer to the mini USB on your DM-2A
- A speed control Ethernet style cable to connect your DM-2 to a Retrotec fan
- The Retrotec DM-2 USB Device Driver and FanTestic installed

For the automatic test with DM32 gauge you'll need:

- A computer with an Ethernet port or WiFi capability
- A cable to connect the Ethernet port on your computer with the “Network” port on your DM32
- A speed control Ethernet style cable to connect your DM32 “Control” port to a Retrotec fan
- DM32 with Network Status set to Wired, WiFi Create or WiFi Join
- If WiFi Create mode is used, PC must successfully join the DM32 WiFi before starting the auto test
- FanTestic installed

Start FanTestic, create a new test, and ensure the test standard is being used is ASTM (see section 1.6).

The Settings should be reviewed because this will dictate how the automatic test is to be performed, see section 1.9. The default settings can be changed before any test.

Retrotec recommends starting at the highest possible target pressure and going down from there, as this will give the fastest test and will be the scenario most likely to have the entire test performed on the same Range.

## 6.2 Connect your Gauge to the Computer

### 6.2.1 DM-2 (use USB connection)

Check that the selected device matches the fan you are going to use for the test, and the correct range is chosen on the gauge to match what is installed on your fan

Connect your DM-2 to the computer with the supplied USB to mini USB cable.

The mini USB on the DM-2 is the control connection for automatic testing and is connected to the USB on the laptop or hub. The yellow Ethernet style connector is the Fan Speed Control Cable and is NOT used to connect the gauge with a computer or network, it simply goes between the DM-2 and the fan so the gauge can control the fan speed.

If you have more gauges than the number of USB ports on your computer, you can purchase an actively powered USB HUB from an electronics store, which allows multiple USB inputs.

Also, any DM-2 gauge that is older than Firmware Version 3.0 requires an Active Powered USB2.0 High Speed HUB. In other words, DM-2 gauges with Firmware versions 3.0 and later may not require actively powered USB HUBs – The firmware version is displayed when you turn on the DM-2 gauge, and on the top line when you push [Setup].

### 6.2.2 DM32 with WiFi connection

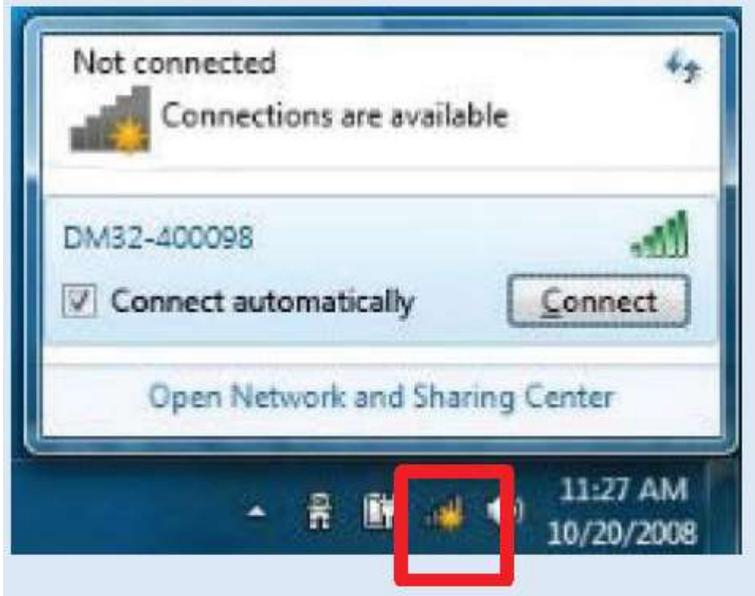
Turn your DM32 gauge on.

Check that the selected device matches the fan you are going to use for the test, and the correct range is chosen on the gauge to match what is installed on your fan.

From the home screen, tap “Settings”, then tap the “...” key. Check that the setting key labeled “Network” reads “WiFi Create” in white text. If not, tap it and then tap “Status” until it reads “WiFi Create” then go back to the home screen. The DM32 gauge will create a WiFi hotspot that your computer can connect to.

Connect your computer to the WiFi hotspot created by the DM32 gauge (when it is set with “Network” = “WiFi Create”) using your normal Wireless connection panel - same procedure you would use to connect to the wireless hotspot at the coffee shop.

Depending on your version of Windows, it will look something like:



See the connect computer section of the [DM32 WiFi QuickGuide](#) for more information.

### 6.2.3 DM32 with Wired Ethernet connection

Turn your DM32 gauge on.

Check that the selected device matches the fan you are going to use for the test, and the correct range is chosen on the gauge to match what is installed on your fan.

From the home screen, tap “Settings”, then tap the “...” key. Check that the setting key labeled “Network” reads “Wired” in white text. If not, tap it and then tap “Status” until it reads “Wired”, then tap “Mode” until it reads “Static”, then go back to the home screen.

Connect the blue Ethernet cable from the DM32 “Network” connection on the bottom of the gauge to the Ethernet connector on your computer.

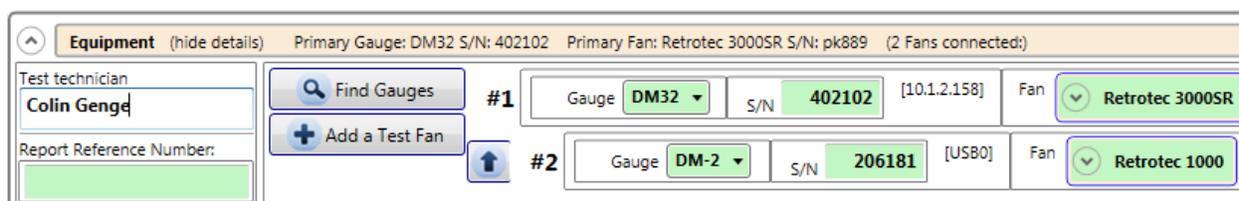
The yellow Ethernet style connector is the Fan Speed Control Cable and is NOT used to connect the gauge with a computer or network, it simply goes between the DM32 port at the top marked “Control” and the fan so the gauge can control the fan speed.

See the [DM32 QuickGuide](#) for more information.

### 6.3 Find connected gauges to use for the test

Look at your gauge(s) and be sure that the selected device matches the fan you are going to use for the test, and that the correct range is chosen on the gauge to match what is installed on your fan, since these values are what will be read in by the software.

If the Find Gauges and the Add Test Fan buttons are not present, that means there is already data in your test and you cannot change the devices connected to the test. In this case, start a new test.



Click the  button. The FanTestic software will find the gauges and fill in serial number automatically. The model of the fan will also be changed to whatever device is set on the gauge, but the serial number of the fan must be entered manually.

Fan Pressure Lines in the DataSet will be created for the Open range of the connected device.

If the range configuration is incorrect it can be changed in the software at any time after the test is complete.

## 6.4 Start the Auto-Test



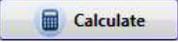
If the “Begin-Auto Test” button is not visible, click on the “Capture data automatically” choice. The software will ask if you want to lose any data entered.

If you have data entered in this data set that you wish to keep, start a new Data Set in which to capture your automatic data, and then in the NEW data set click on the “Capture data automatically” choice.

Click the “Begin AutoTest” button. FanTestic checks for the connected gauges, adds any needed Fan Pressure Lines based on the Range set in the gauge, then captures data automatically. New data will be displayed in the data set, and on the gauge display on a regular basis until the test is completed.

Extra Fan Pressure Lines that FanTestic does not add data into can be deleted at the end of the test.

The final temperature must be added manually in order to complete the test.

Data may be changed in any one of the green boxes such as building area or volume but you must click the  button when any input changes are made, to re-calculate the new results.

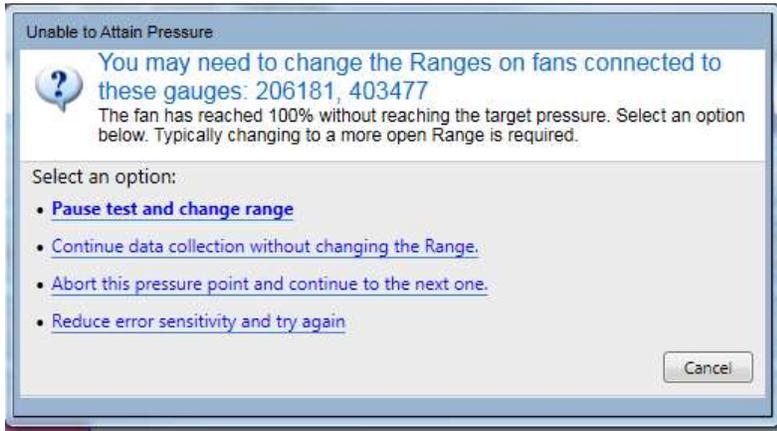
The Finish time will be filled in automatically at the end of the test on auto test mode, unlike manual mode where it must be entered manually.

## 6.5 Changing the Range during an Automatic Test

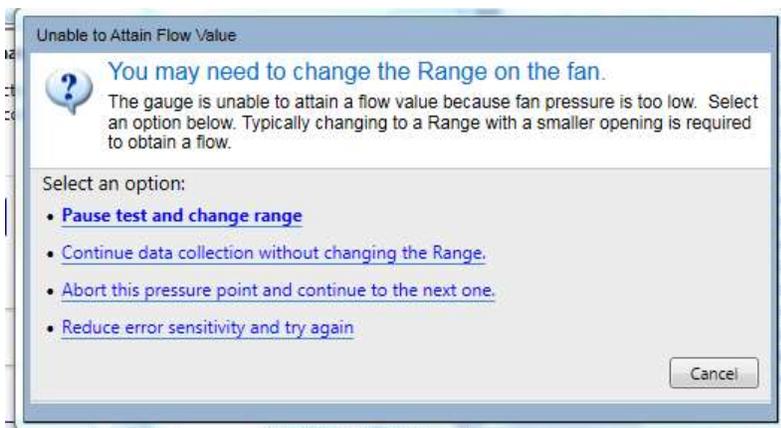
The same conditions may arise during an automatic test as in a manual test, for which the fan Range must be changed, see section 5.9.4.

If these conditions occur during the test, FanTestic will automatically pause the test and request the tester to change ranges.

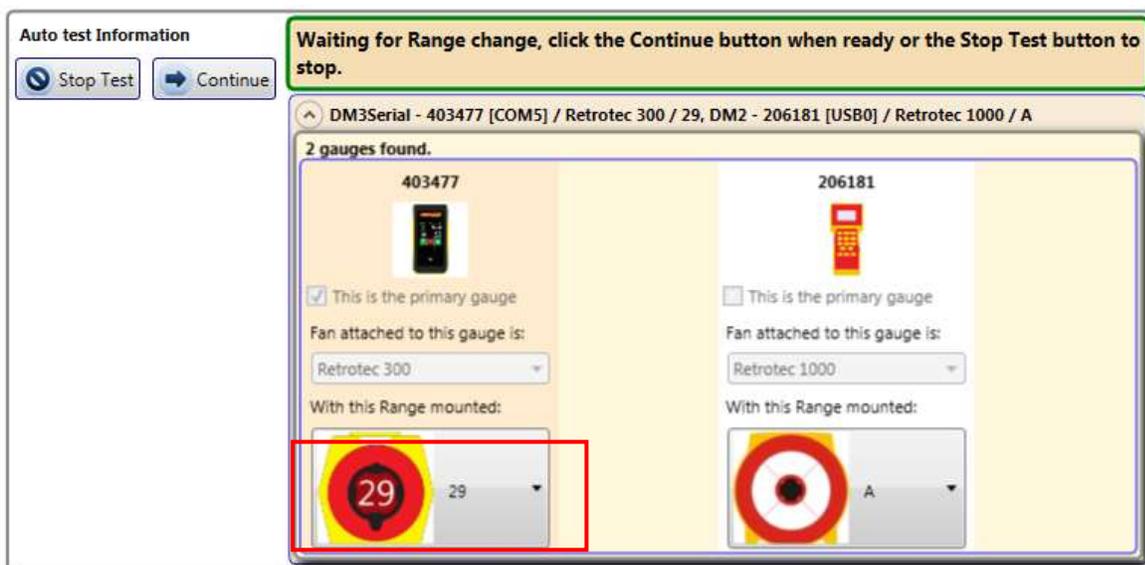
If the induced pressure target cannot be reached but the fan is at 100%, the following window will open asking you how to proceed:



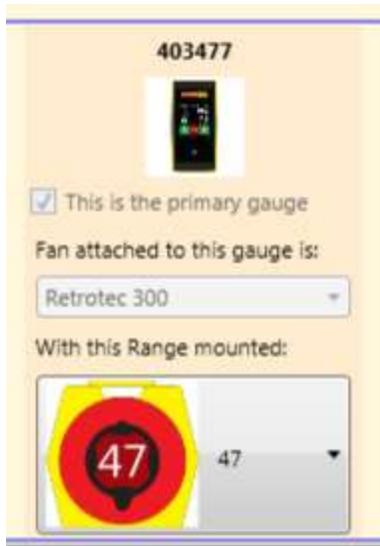
If fan pressures become too low, %, the following window will open asking you how to proceed:



If you determine that you need to change the Range to complete the target point, click on “Pause test and change range”, then physically change the range on the fan, and change the Range showing on the gauge. You will see the following in the Test Dashboard.

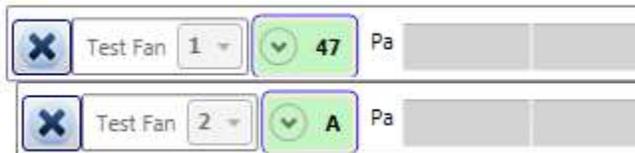


Use the dropdown box, highlighted in the image above, to select the new range.

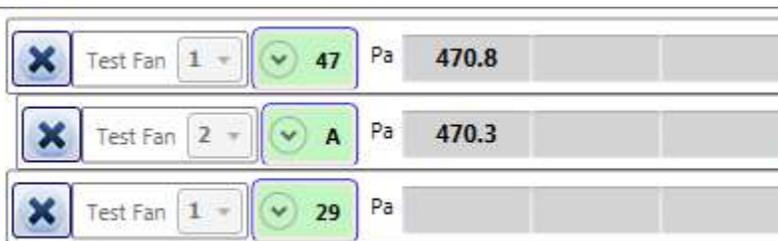


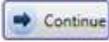
If you are close to your gauge, you will see the new range is set on the gauge, and the new range shows up in the Test Dashboard.

A new Fan Pressure line will be added to match the new range:



If there was data already in the fan pressure line for the first range, then you will see two fan pressure lines for the same fan:



Click  to continue the test on the new range.

If fan pressure (or flow value) is too low to be in the valid calibrated region of the fan for the induced pressure point being measured, the digits will turn red at the row/column of the fan pressure line affected.

This is an indication that the point will have to be re-taken (use semi-automatic mode or start a new data set and start the whole test over).

## 6.6 View the Gauge Display during an automatic Test

FanTestic provides a Gauge Display while you run a test, which allow you to see your test in action. You can show or hide the gauge display by clicking on the arrow labeled either “Hide Gauge Display” or “Show Gauge Display” in the upper right hand corner of the FanTestic window.

For the duration of your test, virtual meters and gauges visually display the progression of the building’s pressure, the building’s pressure change rate, the fan’s air flow rate, and the fan’s speed. Use the

“Gauge” dropdown to choose which gauge you are viewing if you have more than one gauge/fan connected to FanTestic.



## 7 Capture data with a Semi-Automatic Test

NOTE: The Semi-Automatic Test mode is still in its developmental “beta” phase and has not been thoroughly tested by Retrotec. Use at your own risk.

### 7.1 Understanding the Semi-Automatic Test Mode

The Semi-Automatic Test feature allows you to capture data into the data set on the computer, with automatic control of the gauge.

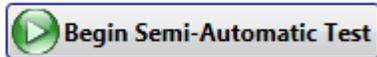
This feature provides a way to take test points under user-defined conditions, and at intervals of time that are also user-defined. It is as if a manual test was being completed, but instead of physically writing down the results from the gauge screen, the software program will record values more accurately and calculate results, like it does during an automatic test.

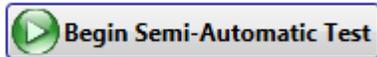
This feature will also allow a tester to repeat a test point that may have gone awry for whatever reason during an automatic test, by selecting the appropriate input cell point and re-taking that data point.

## 7.2 How to use the Semi-Automatic Test feature

If the “Begin Semi-Automatic Test” button is not visible, click on the “Capture data automatically” choice. The software will ask if you want to lose any data entered.

If you have data entered in this data set that you wish to keep, start a new Data Set in which to capture your automatic data, and then in the NEW data set click on the “Capture data automatically” choice.

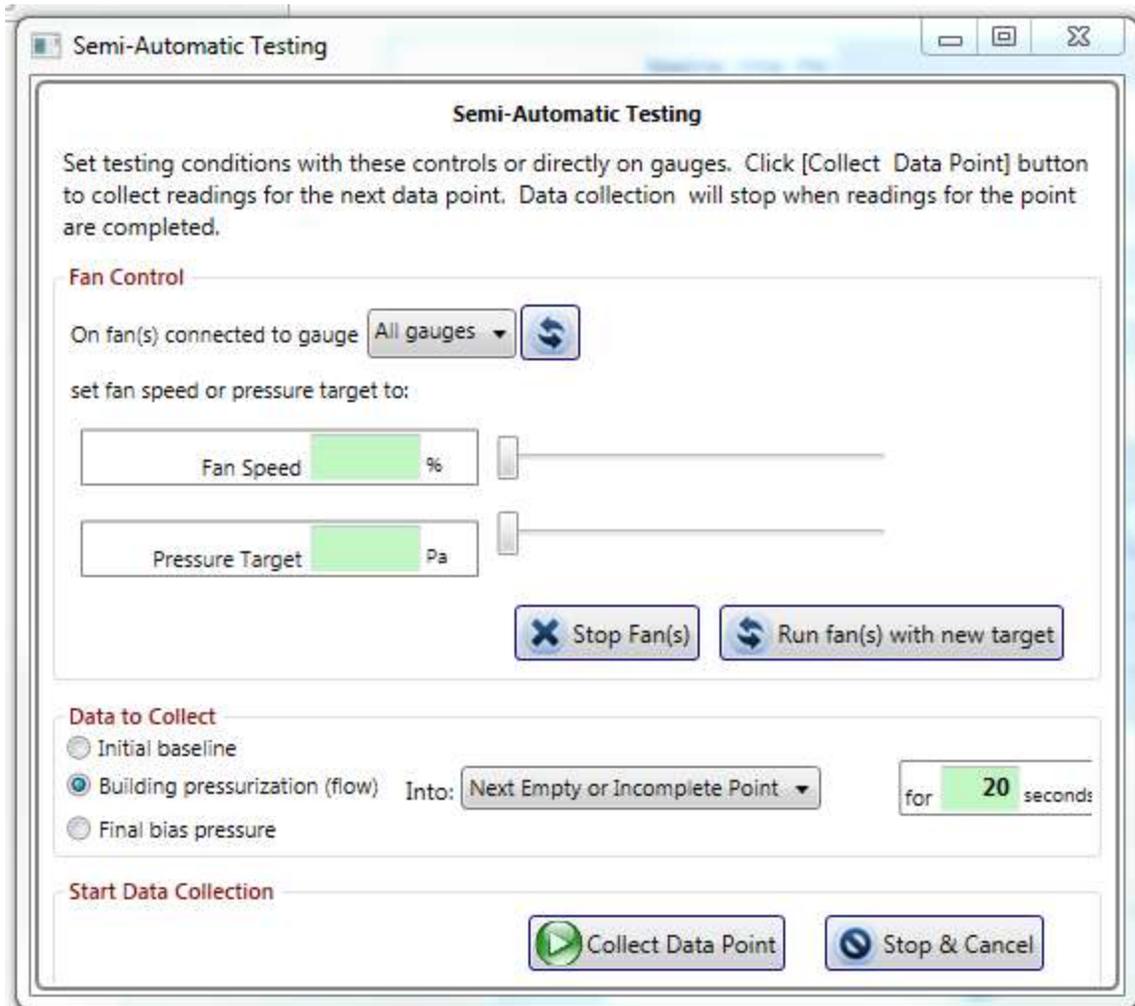


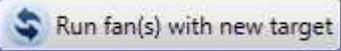
Click . Click [OK] to accept the warning message “The Semi-Automatic Test mode is still in its developmental “beta” phase and has not been thoroughly tested by Retrotec. Use at your own risk.”

FanTestic will search for attached gauges and make sure they are sending and receiving data. The Test Dashboard that you use in Automatic Testing is used in Semi-Auto as well to provide you information about the state of the test and gauges. Once gauges are found, the information will display in the Test Dashboard:

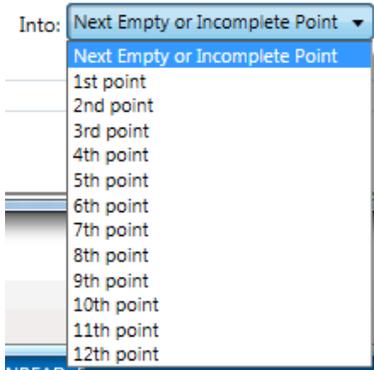
A small window called “Semi-Automatic Testing” will then pop up that will act as the control window for the semi-automatic data collection option.

You will control either “All gauges” or a single gauge by serial number, by choosing the appropriate item in the first dropdown.



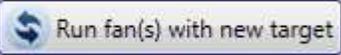
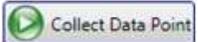
Fans can be controlled to reach a target pressure either by setting the speed, or by setting the target building pressure. Enter the target fan speed or building pressure into the appropriate green box, or use the slider to increase/decrease the speed and/or pressure. Click  to start the fans at the speed/pressure selected, or to update them if the speed or pressure value has been changed.

Determine what type of point is to be taken (initial bias pressure, final bias pressure, or building pressure). This point can be put into the next empty or incomplete cell in FanTestic. You can choose also which of the 12 cells to put it in by selecting the appropriate choice in the drop-down box:



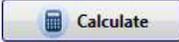
If taking bias pressures:

choose Initial baseline or Final bias pressure, set the fan speed to zero or set the pressure target to 0

and click  , and then click .

If you are going to collect data, do not click Stop Fan(s) to set the fan speed to zero, because that tells the Test Dashboard in FanTestic that the Semi-Auto window is not doing any more data collecting.

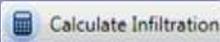
Once the Test Dashboard says that the building pressure has been achieved, or you are satisfied with the fan speed you can collect induced pressures. Click the  button to have the target data point captured in the software program. If pressure has not been attained in the Test Dashboard, you will get a message telling you to wait.

Back in the Data Set, data may be changed in any one of the grey or green boxes but you must click the  button when any input changes are made including by the capture of a new target point, to re-calculate the new results.

The Finish time will be filled in automatically when you close the semi-automatic window.

## 8 Infiltration results

The Infiltration Effects section uses the air leakage measurement results from the test data sets to calculate the effects of infiltration on the building.

Fill in all the data in the yellow boxes so they turn green, and press the  button to fill in the grey boxes with calculated values.



Infiltration Effects		Climate location	Climate Data	Heating with	Cooling with	Calculate Infiltration					
# of stories	3	AL - Birmingham (USA)	60 %	Natural gas	Electricity	Winter design	13.2 CFM	0.79 ACH	Required mechanical ventilation	17.5 CFM per	24 hr
Bedrooms	1	Cooling cost	0.15 \$/kwh	6 SEER	Summer design	8.3 CFM	0.50 ACH	Estimated annual infiltration	0.23 ACH	3.8 CFM	
Occupants	2	Shelter class	S - Heavy shelter	Infiltration cost:	Heat	\$4.41	Cool	\$1.29	1.9 CFM/person		

Automatic save of 'ASTM 2011-06-03 1334.xml' completed at 2011-06-03 15:39.

### 8.1 Enter values for climate and cost of energy

#### 8.1.1 Climate location in the world

Select a location from the “Climate location” drop-down menu to enter the location where the test is being held. This will set climate data for the infiltration calculations.

To see the detailed climate information being used in the calculations, use the “Climate Data” drop down entry panel:



Infiltration Effects		Climate location	Climate Data	Heating with	Cooling with	Calculate Infiltration				
		NF - Stephenville (Canada)	<b>CLIMATE DATA</b> Heating/Cooling Degree Days: <b>8717</b> °F day / <b>0</b> °F day Design temperature differential: <b>56</b> °F / <b>-1</b> °F Design wind speed: <b>11</b> mph / <b>7</b> mph Vent Weather Factor: <b>1.03</b> / Climate Factor: <b>17</b>	Heat Pump	Electricity					
# of stories		Heating cost		HSPF	Winter design	CFM	ACH	Required mechanical ventilation	CFM per	24 hr
Bedrooms		Cooling cost		SEER	Summer design	CFM	ACH	Estimated annual infiltration	ACH	CFM
Occupants		Shelter class	Select shelter...	Infiltration cost:	Heat		Cool		CFM/person	

You can edit the climate data values. This is useful if you are in a location not provided in the list.

### **8.1.2 Fuel type used for Heating**

Click on the fuel type used for heating in the “Heating with” drop-down. The choices are: electricity, natural gas, propane, wood, oil, coal, or heat pump.

The choice here affects the units that must be entered for “Heating cost”.

### **8.1.3 Number of storeys in the building**

Enter the number of stories above grade which is used in the infiltration model to estimate annual average and design infiltration rates. The model being used is limited to 5 storeys.

### **8.1.4 Number of bedrooms**

Enter the number of bedrooms for the building being tested. This number is used to determine ventilation requirements.

The occupancy of the building is assumed to be the number of bedrooms plus one, or the number of occupants, whichever is larger.

### **8.1.5 Number of occupants**

Enter the number of occupants that are living in the building. When determining the occupancy of a building, the program uses either the number of occupants or the number of bedrooms plus one, whichever is greater.

### **8.1.6 Heating cost**

Enter the fuel cost for the selected heating fuel type.

Comparable fuel costs to provide the same amount of heat at 100% efficiency would be: electricity \$0.10/Kwh, natural gas \$2.93/ccf, propane \$2.71/US gal, wood \$520/chord, oil \$4.03/US gal or heat pump \$0.30 kWh with HSPF of 10 (Heating Season Performance Factor).

### **8.1.7 Cooling cost**

Enter the cost per kWh for the cooling system. Currently the only option for cooling fuel is electricity.

For example, enter 0.08 if your electrical rate is 8 cents per kWh.

### **8.1.8 Annual efficiency rating of heating equipment**

Enter the annual efficiency (called the Annual fuel utilization efficiency or AFUE) for the heating system.

For example, for a gas furnace with an 84.5% AFUE, enter 84.5.

### **8.1.9 SEER for cooling equipment**

Enter the Seasonal Energy Efficiency Rating (SEER) for the cooling system, typically 10 to 20 for new systems.

### **8.1.10 Shelter class (from wind) for building location**

Click on the appropriate building wind shielding class. This wind shield factor is used in the infiltration model which estimates natural infiltration rates.

Choices are:

- Exposed - No obstructions.
- Light exposure - Few obstructions, a few trees or a small shed.

- Moderate exposure - Some obstructions within two building heights, thick hedge, solid fence or one neighboring building.
- Well Shielded/Unexposed - Obstructions around most of the perimeter, building or trees within 30 feet in most directions, typical suburban shielding.
- Heavy shelter - Large obstructions surrounding the perimeter within two building heights, typical downtown shielding.

## 8.2 Calculated results based on infiltration

### 8.2.1 Winter and Summer Design

The estimated design infiltration rates are expressed in Cubic Feet per Minute (CFM), and Air Changes per Hour (ACH).

The estimation procedure uses the design wind speed and temperature difference values that are loaded based on the "Climate location" chosen, and the calculation procedures listed in the ASHRAE Fundamentals Handbook, Chapter on Infiltration and Ventilation.

The program estimates the design winter and summer infiltration rates that are used to calculate winter and summer peak loads for the purpose of sizing heating and cooling equipment. The calculated design infiltration rates can be used in ACCA Manual J load calculations in lieu of the estimation procedures listed in Manual J.

### 8.2.2 Infiltration cost (Heat/Cool)

The program estimates the annual cost associated with air leakage, both for heating and cooling.

Note: Cooling cost procedure is based on sensible loads only. In hot humid climates, latent loads due to air leakage can be greater than the sensible loads which are estimated by this procedure.

### 8.2.3 Required mechanical ventilation

This value is the recommended whole building ventilation rate to be supplied on a continuous basis (24 hours per day) using a mechanical ventilation system and is based on 7.5 CFM per person (or number of bedrooms plus one, whichever is greater), plus 1 CFM per 100 square feet of floor area.

This guideline assumes that in addition to the mechanical ventilation, natural infiltration is providing 2 CFM per 100 square feet of floor area. For buildings where the estimated annual natural infiltration rate (based on the air leakage test) is greater than 2 CFM per 100 square feet of floor area, the recommended mechanical ventilation rate is reduced to provide ventilation credit for excess infiltration. In these cases, the recommended mechanical ventilation rate is reduced by the following amount:

$$0.5 \times (\text{estimated annual natural infiltration rate (CFM)} - 0.02 \text{ CFM} \times \text{sq. ft. of floor area})$$

If continuous ventilation is not going to be provided then the number of hours per day that the ventilation system will be running must be input in order to determine the required mechanical ventilation rate for the reduced time.

ASHRAE Standard 62.2 also contains requirements for local kitchen and bathroom mechanical exhaust systems. These local exhaust systems may be incorporated into a whole building ventilation strategy. Consult Standard 62.2 for more information on ventilation strategies and specific requirements and exceptions contained in the Standard.

Compliance with the ventilation guideline does not guarantee that a moisture or indoor air quality (IAQ) problem will not develop. Many factors contribute to indoor air quality including ventilation rates, sources and locations of pollutants, and occupant behavior. Additional testing (including combustion

safety testing) is needed to fully evaluate air quality in buildings. In many cases, a combination of pollutant source control and mechanical ventilation will be required in order to ensure adequate indoor air quality.

### 8.2.4 Estimated annual infiltration

This value is calculated using the LBL infiltration model using air leakage measurement results for the building, and climate data for the building location. The driving forces for this infiltration are wind and stack pressure that impose themselves upon the air leaks in the building.

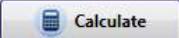
The result is the average air flow rate of outside air infiltrating into the building over one year, divided by the volume of the building and expressed as ACH. This result is also expressed in CFM and CFM per person where the number of persons is taken to be the number of occupants or the number of bedrooms +1, whichever is greater.

## 9 Summary Test Results

The “Results Summary” section includes the summarized results from all the data sets in the Test file.

Deviation Statement	Results	Units	Uncertainty
Tested in both directions	No	Air flow at STP	CFM at 50 Pa +/- NaN %
Height & temperature difference less than 1100	Yes	Air change rate	NaN m at 50 Pa +/- NaN %
Outdoor temperature between 45 and 95 F	Yes	Flow / unit floor area	NaN CFM/sq ft at 50 Pa +/- NaN %
Five or more building pressure test points used	No	Flow / unit enclosure area	NaN CFM/sq ft at 50 Pa +/- NaN %
Blas taken for 10 seconds or more	No	Equivalent Leakage Area	sq in at 10 Pa +/- NaN %
Building pressures taken for 10 seconds or more	No	LBL Effective Leakage Area	sq in at 4 Pa +/- NaN %
Exponent is >=0.50 and <=2.0	Yes	LEED Permeability	sq in/100 sq ft at 4 +/- NaN %
Correlation coefficient >=0.98	No		

Warnings and Errors  
 \* Set 1: No good test points detected. Calculations ended.

Click  Calculate in any data set if any data has been changed in order to calculate and view the current results.

Any calculation warnings that are generated are shown at the bottom right of the Summary under “Warnings and Errors”.

### 9.1 Deviation – was test performed according to Standard?

The Deviation Statement lists the test conditions and resulting measures that must be taken and achieved respectively, during a building air leakage test in order for the test to comply with ASTM. It must be looked at after every air leakage test is complete.

Deviation Statement	
Tested in both directions	Yes
Height X temperature difference less than 1180	Yes
Outdoor temperature between 45 and 95 F	Yes
Five or more building pressure test points used	Yes
Bias taken for 10 seconds or more	Yes
Building pressures taken for 10 seconds or more	Yes
Exponent is $\geq 0.50$ and $\leq 1.0$	Yes
Correlation coefficient $\geq 0.98$	Yes

If a test technician is unfamiliar with ASTM, it is also advantageous to look at it before a test is performed to know which parameters are of importance.

The test technician must verify that all of the lines in the Deviation Statement read “Yes” after every air leakage test, to confirm that the test complies with ASTM.

## 9.2 Summary Results – average of test data sets

If both depressurization and pressurization test sets are completed, the results will be provided as an average of all the data set results. The average of the results from each test set are used to create the entries in the summary table.

The reason behind performing an air leakage test in both directions is to average out any potential pressure problems there might be in one direction over the other (like blowing open a damper in one direction, but sucking it closed in the other).

	Results	Units	Uncertainty
Air flow at STP		CFM at 50 Pa	+/-NaN %
Air change rate	NaN	/h at 50 Pa	+/-NaN %
Flow / unit floor area	NaN	CFM/sq ft at 50 Pa	+/-NaN %
Flow / unit enclosure area	NaN	CFM/sq ft at 50 Pa	+/-NaN %
Equivalent Leakage Area		sq in at 10 Pa	+/-NaN %
LBL Effective Leakage Area		sq in at 4 Pa	+/-NaN %
LEED Permeability		sq in/100 sq ft at 4	+/-NaN %

## 9.3 Summary Results – reduction in air leakage between sets

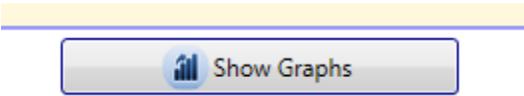
Reduction results will appear in the place of Mean when two test data sets have been run in the same direction. Results in the table are calculated using the difference between results in each data set.

Running two tests in the same direction is done in order to quantify the amount of leakage rate reduction that was achieved after having sealed some of the leaks discovered while recording the first test data set.

	Reductio	Units
Air flow at STP	-77.80	CFM at 50 Pa
Air change rate	-3.111	/h at 50 Pa
Flow / unit floor area	-0.16	CFM/sq ft at 50 Pa
Flow / unit enclosure area	-0.10	CFM/sq ft at 50 Pa
Equivalent Leakage Area	-11.60	sq in at 10 Pa
LBL Effective Leakage Area	-7.605	sq in at 4 Pa

## 9.4 View Graph of Summary Results

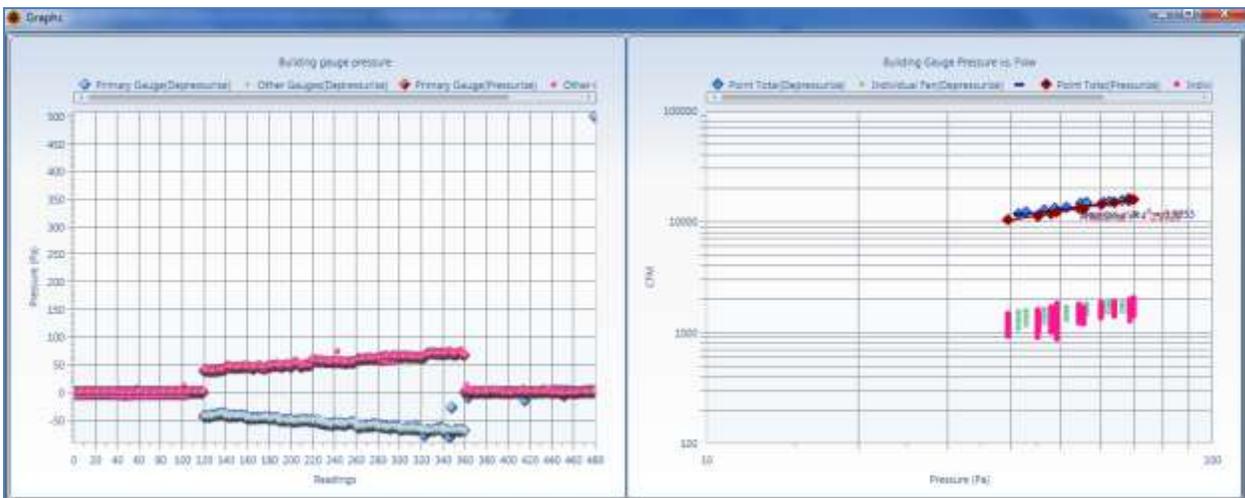
FanTestic provides a graphical display of the test data collected, opened by clicking the  button in the Summary Results section below the combined Mean or Reduction calculated test results.



### Warnings and Errors

The graphs will open in a new window that can be opened and closed at any time. Two graphs will be displayed.

The graph on the left shows the pressure readings (Pa) from the gauges. The graph on the right shows the total fan flow rate (CFM or other flow units) plotted against building pressure on a logarithmic scale. The right hand graph also shows the ideal (regression) line based on the data points, and the individual flow rates from all the fans that are included in the total.



## 10 Use the Test results

### 10.1 Open an existing Test file

To open a test file that has already been completed and saved, there are several options:

- The main opening screen for FanTestic displays can display previously completed tests in the “Test History” pane on the left hand side (with a photo of the building, if it was included when the test file was created). If you have this option turned on (“Test History” → “AutoHide” not

enabled), the list will remain open on the left at all times. Click the name of the test file you would like to open.

- Click on “File” → “Open” and a pop-up Windows Explorer window will display all tests all tests in the [MyDocuments]\Retrotec\Tests directory which have the file extension “.exml”.
- Click on “Test History” → “Show” – the left hand list of all saved tests will appear, the same as the one displayed on the opening screen for FanTestic.

If you open an existing test with AutoSave turned on, and make changes, your original file will be changed and saved in the changed state and will not be recoverable. It is always best to work on a copy of an older test so that the original data is always available.

## 10.2 Save results to a test file (.exml)

When a new test file is created, it is automatically named based on the Standard used (ASTM) and the date (yyyy-MM-dd) and time (HHmm) that the file was created, and it has a file extension of .exml.

For example, “ASTM 2014-02-28 1642.exml” would be the name of the file created at 16:42 (4:42pm) on the 28th day of February in the year 2014.

When you click “File” → “Save”, FanTestic stores test data into that file.

Test files are normally saved on your local C: drive under [MyDocuments]\Retrotec\Tests.

Test data can be automatically saved at periodic intervals by turning the Auto Save function on (“File” → “Auto save?”).

Turn AutoSave Off if you wish to double click to launch test files attached to emails.

## 10.3 Save As to save results to a different file

FanTestic can store test data (“File” → “Save As”), which creates a new test file with the same name as the current test file but with the current date (yyyy-mm-dd) and time (HHMM) added at the end. The new file is normally saved in your MyDocuments\Retrotec\Tests folder.

For example, using the original test file “ASTM 2014-02-28 1642.fxml”, if we do a “File” → “Save As” at 10:42am on the 3<sup>rd</sup> of March 2014, the new file will have the suggested file name: “ASTM 2014-02-28 1642 [2014-03-03 1042].fxml”.

The “SaveAs” function makes it convenient to save the original test and keep it intact, but have a second “Save As” copy in which to manipulate parameters without affecting the original test.

The “SaveAs” copy of the file may be changed without affecting the original test data, but the two files are visually linked via the filename.

## 10.4 Print the Test as a Print-Screen

FanTestic will print the data as-is, i.e. only what is on the interface screen.

Click on “File” → “Print”, and you can either generate a PDF document or print a paper copy using the printer functions in Windows.

The “Print” function essentially prints a screen shot of the FanTestic interface with each of the expander sections open, even if you cannot see all of the expander information on the screen at once.

Alternatively, and more effectively, you can generate a report from the data and print the report, see section 11.

## 11 Create a report from the Test results in MS Word

FanTestic includes a built-in template to generate reports for test results, each template specific to a test standard (such as ASTM). Users can customize the templates, and can have several different templates for each standard if they wish. Before generating a report, FanTestic will ask the user to choose the template from which to generate the report.

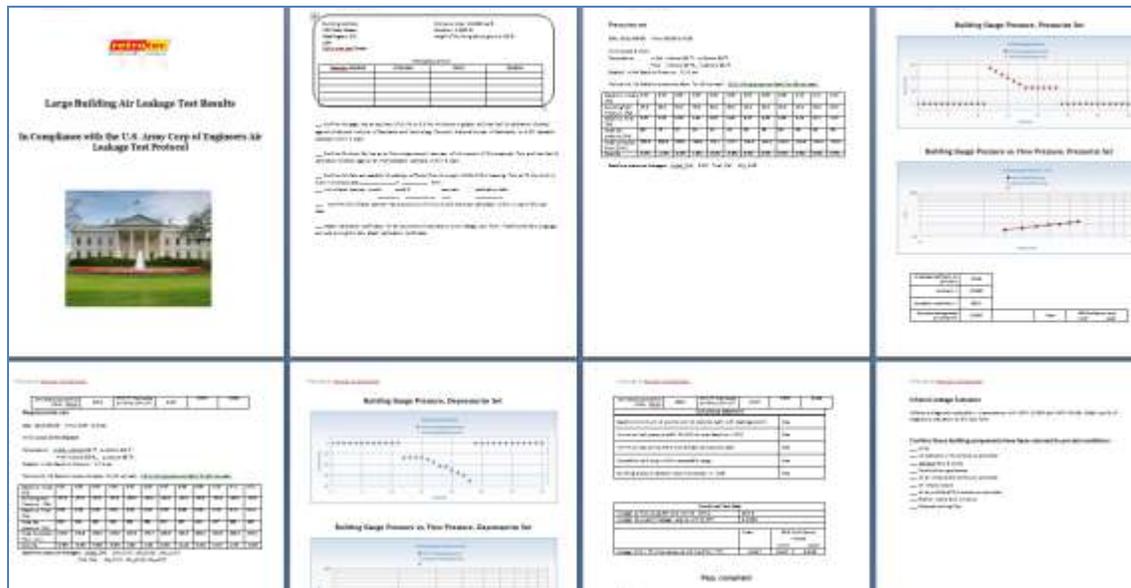
The report generation function is only available if you have a valid, non-expired license for FanTestic. If you do not have such a license, you will be limited to seeing results on the screen.

### 11.1 Generate Report

To generate a report, click on “File” → “Generate Report (docx file – MS Word)”.

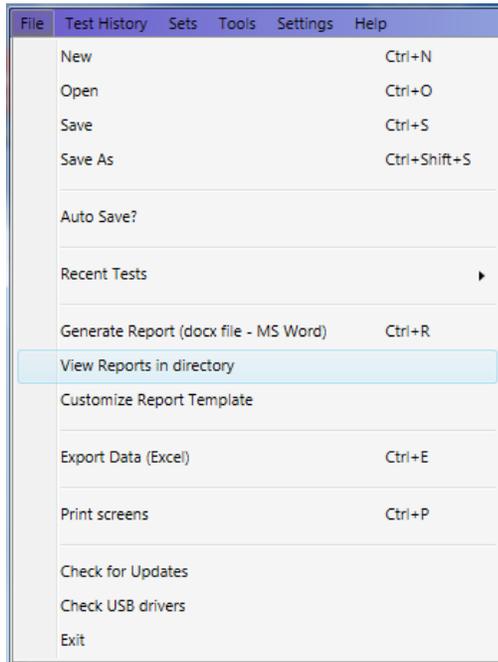
FanTestic will ask you to choose the template to use for the report, and then generate and automatically open a Word document containing the data and results from your test. The generated report will be saved in your [MyDocuments]\Retrotec\Reports folder with the name you choose.

Once the Word document is open, you can edit and print it directly, or create a PDF using the functions of MS Word.



### 11.2 View listing of reports

Click on “File” → “View Reports in directory”.



Windows File Explorer will open on your [MyDocuments]\Retrotec\Reports directory. You can then open any of the report (.docx) files that appear.

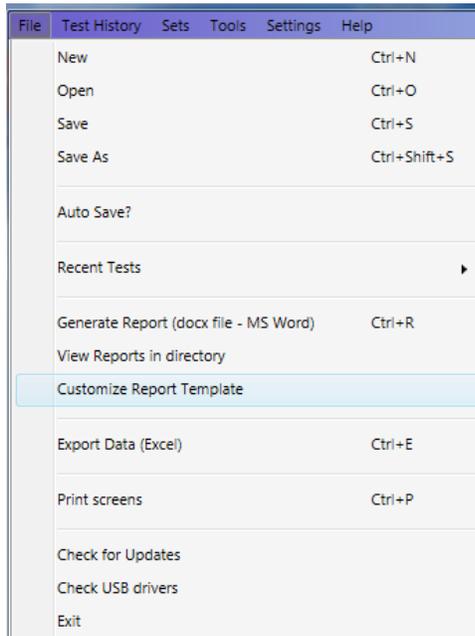
### 11.3 Customize the way your Report looks

Because the report is created by copying a template document and replacing tags with the actual test data, reports are customizable in Microsoft Word with FanTestic.

ASTM test reports in English are generated using the template called “ASTM-en.docx” which will be located in the [MyDocuments]\Retrotec\Templates directory after you have created at least one report. To generate a report, FanTestic creates a copy of the template with the report name chosen and goes through the template, replacing any of the words surrounded by {} with specific test results or words. Those words surrounded by {} are known as “tags”.

Users customize the report output by changing the text in the template file that is used to create the Word document, and as long as the tags remain somewhere in the template, test data will be output to the generated document, replacing those tags.

If you want to create a language specific report, to match the language you use in the user interface, you can translate the template and call it “ASTM-xx.docx” where xx is replaced with the country identifier. Some templates are already provided in translation, and if so, they will automatically be chosen for you if you have changed the language to use in FanTestic.



To start customizing a template, click on “File” → “Customize Report Template”.

Windows Explorer will open on the [MyDocuments]\Retrotec\Templates directory so you can choose a template to edit. FanTestic will then copy the chosen template to a new document called “xxxxxx\_To\_Customize [yyyy-MM-dd hhmm].docx” and open that for you to edit.

The report generation and template editing functions are only available if you have a valid, non-expired license for FanTestic Integrity. If you do not have such a license, you will be limited to seeing results on the screen.

For full details on customizing your report, and a reference of all the available tags, see the separate manual:

[Manual-FanTestic-How to Customize Generated Reports.pdf](#)

## 12 Export Data to MS Excel

FanTestic includes a template for raw data to be exported to Microsoft Excel, in order to view all readings that went into each averaged test point.

To export data, click “File” → “Export Data (Excel)”. This process takes a few minutes, especially for large files, so allow it to process even if it appears to be frozen.

Once completed, an Excel spreadsheet document will open containing all data readings taken during the test. These will be stored in the same location as the reports ([MyDocuments]\Retrotec\Reports), but will have the file extension .xlsx.

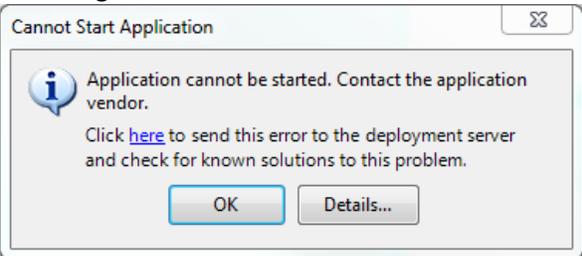
	A	B	C	D	E	F	G	H	I	J	K	L	M	N
118							26.0		(manual R	0	0		-27	2011-06-08 8:23:05 AM
119							26.0		m3/hr	240	141.2587		0	2011-06-08 8:23:54 AM
120			240	141.2587	-27	27								
121							30.4345455	0	(manual R	0	0		-27	2011-06-08 8:23:11 AM
122							30.4345455	0	m3/hr	240	141.2587		0	2011-06-08 8:23:58 AM
123			240	141.2587	-27	27								
124							34.9090909	0	(manual R	0	0		-27	2011-06-08 8:23:15 AM
125							34.9090909	0	m3/hr	240	141.2587		0	2011-06-08 8:23:58 AM
126			240	141.2587	-26.9797	26.9797								
127							35.3838384	0	(manual R	0	0		-26.9797	2011-06-08 8:23:24 AM
128							35.3838384	0	m3/hr	240	141.2587		0	2011-06-08 8:24:06 AM
129			262	154.2074	-30	30								
130							41.8181818	0	(manual R	0	0		-30	2011-06-08 8:23:27 AM
131							41.8181818	0	m3/hr	262	154.2074		0	2011-06-08 8:24:02 AM
132			285	167.7447	-33	33								
133							48.2727273	0	(manual R	0	0		-33	2011-06-08 8:23:29 AM
134							48.2727273	0	m3/hr	285	167.7447		0	2011-06-08 8:24:06 AM
135			317	186.5792	-43	43								
136							52.7272727	0	(manual R	0	0		-43	2011-06-08 8:23:32 AM
137							52.7272727	0	m3/hr	317	186.5792		0	2011-06-08 8:24:10 AM
138			321	188.9335	-44	44								
139							57.1818182	0	(manual R	0	0		-44	2011-06-08 8:23:37 AM
140							57.1818182	0	m3/hr	321	188.9335		0	2011-06-08 8:24:14 AM
141			344	202.4708	-50	50								
142							61.6161616	0	(manual R	0	0		-50	2011-06-08 8:23:40 AM
143							61.6161616	0	m3/hr	344	202.4708		0	2011-06-08 8:24:19 AM
144			377	221.8938	-55	55								
145							66.0909091	0	(manual R	0	0		-55	2011-06-08 8:23:42 AM
146							66.0909091	0	m3/hr	377	221.8938		0	2011-06-08 8:24:23 AM
147			390	229.5453	-60	60								
148							70.3454545	0	(manual R	0	0		-60	2011-06-08 8:34:08 AM
149							70.3454545	0	m3/hr	390	229.5453		0	2011-06-08 8:34:25 AM
150			405	238.174	-70	70								
151							75.0	0	(manual R	0	0		-70	2011-06-08 8:34:12 AM
152							75.0	0	m3/hr	405	238.174		0	2011-06-08 8:34:29 AM
153			StaticAfter											
154			0	0	0.01	0.01								
155							bias1	0	(bias)	0	0		0.01	2011-06-08 8:22:54 AM
156			0	0	0.02	0.02								
157							bias1	0	(bias)	0	0		0.02	2011-06-08 8:35:33 AM

For details on customizing your output to Excel, and a reference of all the available tags, see the separate manual:

[Manual-FanTestic-How to Customize Generated Reports.pdf](#)

## 13 Troubleshooting

Problem	Solution
Cannot generate reports in FanTestic	<ul style="list-style-type: none"> <li>Make sure you are using the most recent version of Microsoft Word (2007 or greater)</li> <li>If you are using an earlier version (2003 or earlier), please download a free compatibility pack <a href="#">here</a> that will allow you to open/edit/save Word 2007 documents.</li> <li>If this does not fix the problem, contact us.</li> </ul>
Cannot find gauges with DM-2 connected – DM-2-to-computer connection is not functional	<ul style="list-style-type: none"> <li>You must download the DM-2 USB driver from Retrotec’s website in order to get the computer to recognize the DM2 gauge. You can access this driver <a href="#">here</a>.</li> </ul>

	<ul style="list-style-type: none"> <li>• Make sure to first right click “DM2deviceinstaller” exe and select Run as administrator to install it, instead of double-clicking the file.</li> <li>• If the driver is downloaded and functional, unplug the DM-2 from the computer, power it off, turn it back on after 10 seconds, and re-plug it back in.</li> </ul> <p>Try the  button once more.</p> <ul style="list-style-type: none"> <li>• Try plugging the DM-2 into an active powered USB hub (with hub plugged into mains power)</li> </ul>
<p>Cannot find gauges using DM-2 with firmware older than version 3.0 (The version is displayed when you turn on the DM-2 gauge, and on the top line when you push [Setup].)</p>	<ul style="list-style-type: none"> <li>• Any DM-2 gauge that is older than Firmware Version 3.0 requires an Active Powered USB HUB, with hub plugged into mains power.</li> </ul>
<p>Find Gauges with DM-2 gauges results in a message containing the phrase “Error 5: Access Denied”</p>	<ul style="list-style-type: none"> <li>• You must run FanTestic as Administrator</li> <li>• See the document: <a href="#">Solve DM-2 Access Denied Errors</a></li> </ul>
<p>Intermittent DM-2 connection over USB</p>	<ul style="list-style-type: none"> <li>• Try plugging the DM-2 into an active powered USB hub (with hub plugged into mains power)</li> <li>• Try running both the laptop and the DM-2 from batteries, not plugged into any external power source</li> </ul>
<p>If after doing an update or install, you get the following notification:</p>  <p>This means that you had a previous version of FanTestic that was set up to “Run as Administrator”, likely to allow connection to the DM-2 gauges for automatic control over the USB port.</p>	<ul style="list-style-type: none"> <li>• Click ok on the error, delete the old ADMIN shortcut and</li> <li>• create a new shortcut as described in the <a href="#">Solve DM-2 Access Denied Errors</a> if you need to control DM-2 gauges</li> <li>• use the newly created shortcut if you are not using DM-2 gauges</li> </ul>

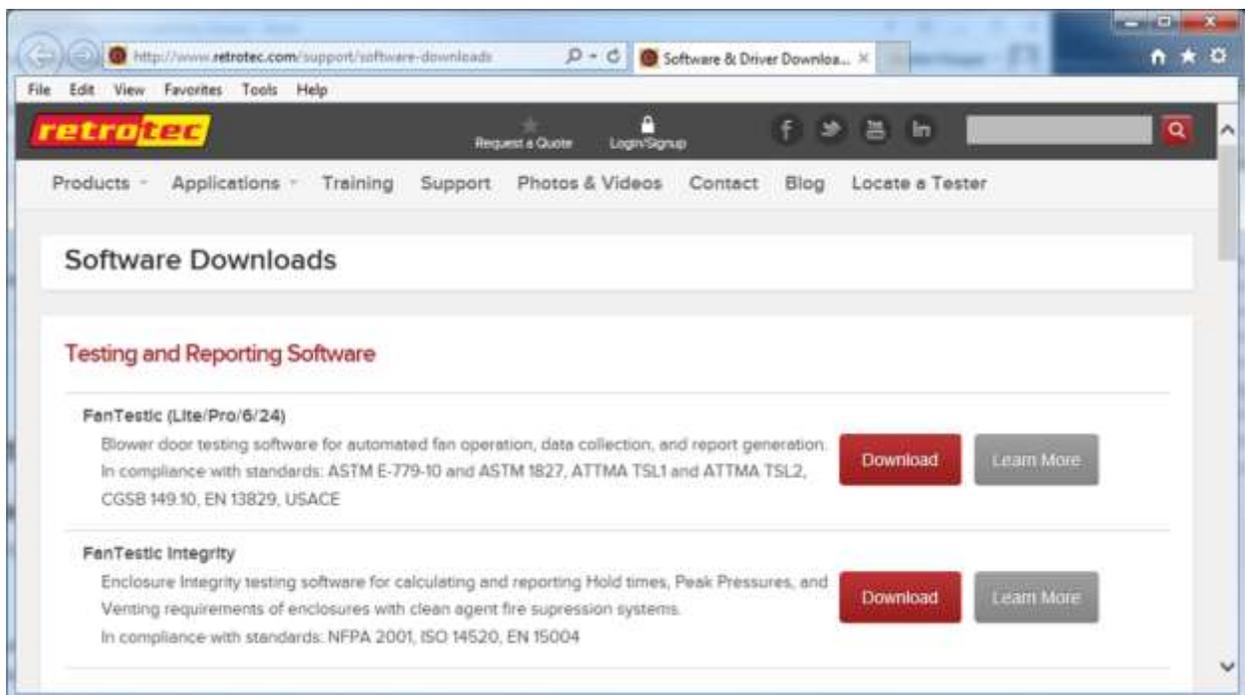
<p>Unable to find gauges with DM32 connected to USB port of laptop</p>	<ul style="list-style-type: none"> <li>• Try plugging the DM32 into an active powered USB hub (with hub plugged into mains power). Some new laptops do not provide enough power on the USB port.</li> <li>• Use the Ethernet port on the DM32 for automatic control instead of the USB</li> </ul>

If you experience a problem that you cannot fix by troubleshooting, make sure you have the latest version of FanTestic software installed, and that your Microsoft Windows has all the service packs and updates installed (including .NET 4).

To install the latest automatically, connect to the internet and restart FanTestic – if there has been an update since your current version, you will be prompted to download the latest updates.

However, if you have been using FanTestic running in Administrator mode, the “Check for Updates” may not work correctly. To be sure you have the latest, you should go to the Retrotec website:

<http://retrotec.com/support/software-downloads>:



Then click on the Download button beside FanTestic. That will open a webpage which will show that latest version. If this version is different than what you have installed, you should use Control Panel to uninstall FanTestic from your computer and proceed to install the new version as described in section 1.3.

## 14 Contact Tech Support

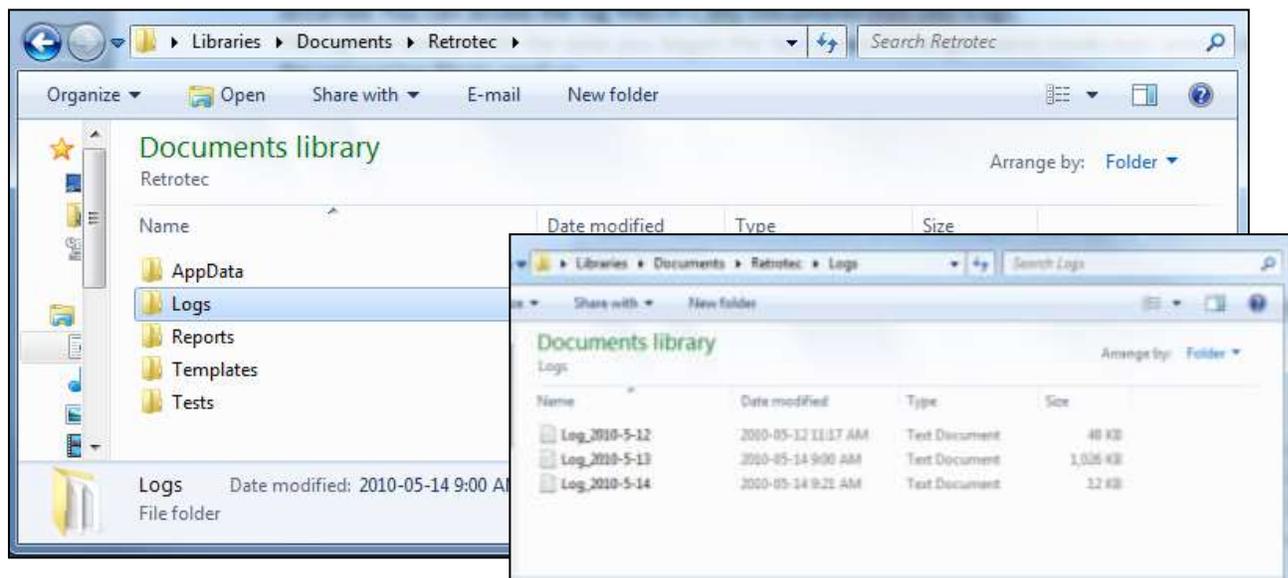
If you are still having problems even after updating to the latest software version and updating your Windows with all patches, follow these steps:

For Technical Support or to send suggestions, create an email to [support@retrotec.com](mailto:support@retrotec.com)

If you have encountered a bug which makes FanTestic crash, create an email to: [bugs@retrotec.com](mailto:bugs@retrotec.com)

In your email, describe the problem and when it occurs, and attach the following:

- The standard are you using ( click “Settings” → “Change Standard” to check)
- Log file from [My Documents]\Retrotec\Logs
- Test file you are using, file extension .xml
- Settings.xml file [My Documents]\Retrotec\AppData
- A screenshot of the software running or having the error
- the version of Microsoft Office you are using
- The version of Microsoft Windows you are using



### 14.1 The log file

Each test has an associated log file that is saved on your C: drive, in the Retrotec folder. These logs will help Retrotec to determine where the problem occurred. You can access the log files in your local drive, in [My Documents]\Retrotec\Logs.

A new log file is created for each day, named Log\_YYYY-MM-dd.txt. If you leave FanTestic running over the course of multiple days, the log file will have the date of the day when FanTestic was initially started. The correct log file to send will be named with the date you began the test (even if changes were made over several days).

### 14.2 The .exml test file

Test files with extension .exml can be found in the My Documents\Retrotec\Tests folder, and are saved in the same fashion as log files. The name of the .exml file is the date you began the test. Send the .exml file with the same name/date as the log file.

## 14.3 Settings file

The Settings.xml file is found in your [My Documents]\Retrotec\AppData folder, and contains information troubleshooting personnel can use to diagnose the problem.

## 14.4 A screenshot

Screenshots are a way to show our tech support staff what your error looks like on your screen. This will help us, along with the background information (log and .exml files), to determine the best approach to fix the problem.

Current versions of Microsoft Windows include the “Snipping Tool” which can be used to make a screen snip of the window or of an area of a window on the screen. The image will be on the Windows clipboard as if it has been “copied” so you can just “paste” it into an email.

In older versions you may need to create a document and then capture an image of the screen you are currently looking at, by pressing the [Print Scrn] button on your keyboard. In order to attach this image as a file for us to view, you must paste it into a document.

To do this, in the open Microsoft Word or Paint document, right click on your mouse and select Paste (or Edit → Paste). The captured image of your screen should appear in the document. You can now save this document and include it as an attachment when you submit your information to us.